



## UTTAR HARYANA BIJLI VITRAN NIGAM LIMITED

(A Government of Haryana Undertaking)

Registered Office: C-16, Vidyut Sadan, Sector-6, Panchkula, Haryana

Office Chief Technology Officer, UHBVN, Panchkula

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To

All CEs/SEs/XENs/SDOs/OP,  
Under UHBVN.

Memo No.: - *CH-8/XEN/R-APDRP/LOOSE*  
Dated: - *17.05.2019*

**Subject: - Advisory for High Billed cases – Fixing Financial Responsibility thereof.**

As you are aware that status of pendency of high billed cases is being regularly monitored by the management. Still, cases have been identified wherein high bills trapped in post audit have been issued to the consumers by the sub-division office. Also, instances have been reported wherein trapped high bills are not rectified timely and abnormal amount is carried forward as arrears in next bill cycle. These cases not only cause undue harassment to the consumers but gives a bad name to the Nigam also.

The management has decided to fix the responsibilities of financial loss (Interest loss) in all such cases in accordance with Internal Audit Manual as under:-

- (i) General AP & LT consumers - Ledger Keeper-60%, UDC - 25% , CA-10% and SDO - 5%.
- (ii) L.T. Industrial Consumers (under spot Billing):- JE – 60% , CA - 30% and SDO - 10%.
- (iii) H.T. Industrial Consumers: - CA- 30% and SDO - 70%

This is for your kind information and necessary action please. Action taken report in this regard may be shared with this office from time to time.

  
Chief Technology Officer,  
UHBVN, Panchkula.

**CC:-**

1. SPS to Chairman cum Managing Director, UHBVN, Panchkula for kind information of the CMD, please.
2. SPS to Director/Tech-I, UHBVN, Panchkula for kind information of Director please.
3. SPS to Director/Tech-II, UHBVN, Panchkula for kind information of Director please.
4. CE/Commercial, UHBVN Panchkula for the information of the information please.
5. CFO/CAO/Finance/Account/Audit, UHBVN, Panchkula for the information please.
6. XEN/IT, UHBVN, Panchkula for information and uploading the some on UHBVN website, please.