

Uttar Haryana Bijli Vitran Nigam
Press Note

Chandigarh, October 30 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of November, 2017 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in the circle office at Yamuna Nagar on November 02, Karnal on November 07, Ambala on November 08, Panipat on November 10, Sonapat on November 14, Rohtak on November 16, Panchkula on November 17, Kurukshetra on November 21, Jhajjar on November 23 and Kaithal on November 28 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.