

Uttar Haryana Bijli Vitran Nigam
Press Note

Chandigarh, June 30 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of July, 2017 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in the circle office at Yamuna Nagar on July 03, Karnal on July 07, Ambala on July 13, Sonapat on July 17, Panipat on July 19, Rohtak on July 21, Panchkula on July 24, Kurukshetra on July 25, Jhajjar on July 28, and Kaithal on July 31 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.