



CONSUMER GRIEVANCES REDRESSAL FORUM
Uttar Haryana Bijli Vitran Nigam
Room No.317, IInd Floor, Shakti Bhawan, Sector-6, Panchkula
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Complaint No. UH/CGRF – 463 of 2011
Date of Institution 3.03.2011
Date of Hearing 22.06.2011
Date of Order 28.06.2011

Before the Consumer Grievances Redressal Forum, UHBNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Krishan S/o Late Sh. Pokar R/o Village
Nogwa, Jhajjar regarding levy of penalty for alleged theft.

.....Complainant/Petitioner

Vs

- (1) XEN, OP Division, UHBN, Beri.
- (2) SDO, Op Sub-Division, UHBN, Matanhail.

.....Respondents

Appearance:-

For Complainant:

Sh. Krishan

For the Respondent:

Sh. Chander Parkash, SDO, Op Sub-Division, UHBN, Matanhail.



ORDER

The complainant Sh. Krishan S/o Late Sh. Pokar R/o Village Nogwa has got an electric connection bearing A/c No. A 551 - 211 / DS under Op Sub-Division, UHBVN, Matanhail and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that on 29.12.2010 his electric meter was checked and he was told that the meter had been tampered. He is an illiterate and non-technical person and can not tamper the meter. His meter is in the same condition as was installed by the Nigam. There might have been some technical problem with the meter about which he does not know. He has requested before the Forum that his meter may be changed and new meter may be installed so that his charges may be reviewed on the basis of consumption of next six months.

The application of the petitioner was received in this office of the Forum on 1.03.11. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 3.3.11 was issued to both the parties asking the respondent to submit version. Further notice of motion dated 24.3.11, 18.4.11, 29.4.11 and 10.5.11 were issued to the respondents to submit version.

The respondent did not submit the version within specified time and summon were issued for hearing on 25.5.11. On this date both the parties attended but the respondent did not submit version. Next date of hearing was fixed for 22.6.11. On this date the respondent SDO submitted the version stating that the theft case was detected by the Vigilance, Rohtak on 29.12.10 and the connected load was found to be 2.792 KW. The meter was packed and sent to lab for testing and as per the report of the M&P vide No- 21/04 dated 28.01.11 the meter seals (M&P) were found tampered. Hence, a penalty of Rs. 33150/- and compounding Rs. 12000/- has been charged which the consumer has not paid. Notice vide memo No- 521 dated 7.2.11 was issued to the complainant pointing out 'Meter Seals Tampered'.

The Forum observed that after checking the Vigilance made following remarks in the LL-I No- 336/24 dated 29.12.10 -

- 1 6 nos body seals exist but suspected to tamper with.

Amj

Amo

2



- 2 The meter appears to be running slow.
- 3 So suspected theft.
- 4 Meter was sealed and may be sent to lab for checking.

Further, the test report of the M&P proves that meter had been tampered.

In view of the facts and evidence on record the Forum observes that it is a case of theft of energy and does not fall within its purview.

The petition is therefore dismissed without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 28.06.11.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

