



CONSUMER GRIEVANCES REDRESSAL FORUM
Uttar Haryana Bijli Vitran Nigam
Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula
E-mail: uhbvn_forum@yahoo.com
Fax & Phone No. 0172-2583896

Complaint No. CGRF-429/10

To

The Managing Director,
UHBVN, Panchkula.


Memo No. Ch- 26 /UH/CGRF-429

Dated: 18/5/2011

Subject: - **Order in respect of complaint of Sh. Sandeep regarding billing problem.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance

DA/As above


Secretary,
CGRF UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohatk.
3. SE/ *OP* Circle UHBVN, Jhajjar.
4. SE/Commercial UHBVN, Panchkula.
5. ✓ XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Jhajjar with a copy of order.
7. SDO/OP, City S/Division, UHBVN, Jhajjar.
8. Sh. Sandeep S/o Sh. Braham Dahi, R/o Village Rampura, Tehsil & Distt. Jhajjar.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF – 429 of 2010
Date of Institution 8.11.2010
Date of Hearing 27.04.2011
Date of Order 10.05.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Sandeep S/o Sh. Braham Dutt, VPO Rampura, Tehsil & District Jhajjar regarding excessive billing.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Jhajjar.
- (2) SDO, Op City Sub-Division, UHBVN, Jhajjar.

.....Respondents

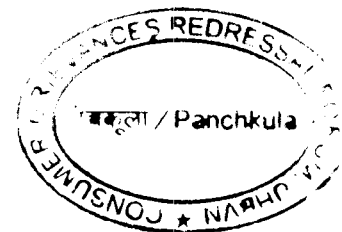
Appearance:-

For Complainant:

Sh. Sandeep

For the Respondent:

None.



ORDER

The complainant Sandeep S/o Sh. Braham Dutt, VPO Rampura has got an electric connection bearing A/c No. J-621 / 741 under Op City Sub-Division, UHBVN, Jhajjar and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that he had an electric connection which was in the name of his father Sh. Braham Dutt who has since expired and the meter was got removed three years back. Due to fault of the Nigam he is receiving the bill showing amount more than Rs. one lac which is wrong. He has nothing to do with this amount so the amount may be waived off.

The application of the petitioner was received in this office of the Forum on 28.10.10. The Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 8.11.10 was issued to both the parties asking the respondent to submit version. Further notice of motion dated 1.12.10, 27.12.10, 14.01.10 were issued.

The respondent submitted the version dated 7.01.11 stating that the consumer has two number connections which have been removed due to non-payment of electricity dues. i.e. Rs. 188007/- against A/c No- J-641/288-JD/1-291 and Rs. 101401/- against A/c No- J-641/741-JD/1-730. Two theft cases have also been farmed against Smt Beena Devi on 16.01.09 and Sh. Manjit on 4.8.09. The assessment for theft of Rs. 12121/- + 2000/- has not been deposited by the consumer. FIR vide Memo No- 27 dt.13.8.09 was registered in the Police Station, Jhajjar.

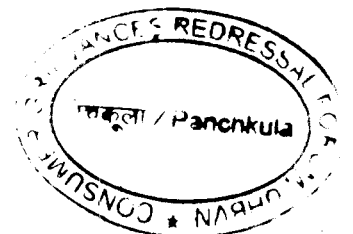
The Summon were issued for hearing proceedings on 24.02.11, when both the parties were present and again for 30.3.11 when the respondent was absent. Final hearing was held on 27.4.11.

Forum considered the facts and observed that it is wrong on the part of complainant to say that the connection was disconnected by him. His connections were actually disconnected due to non-payment of electricity dues. Further, the complainant indulged in theft of electricity as per the LL-1 report for which also he is liable to make the payment of penalties. So the complainant is liable to pay the legitimate dues of the Nigam.

Amf

DMO


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The petition is therefore dismissed without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 10.05.2011.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

