



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-423/10

To

The Managing Director,
UHBN, Panchkula.


Memo No. Ch- 28 /UH/CGRF-423

Dated: 18/5/2011

Subject: - Order in respect of complaint of Sh. Sanjay Kumar regarding metering problem.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBN, Rohtak.
3. SE/ 'OP' Circle UHBN, Rohtak.
4. SE/Commercial UHBN, Panchkula.
5. ✓ XEN/IT, UHBN, Panchkula. (for posting on UHBN site)
6. XEN/OP City Division, UHBN, Rohtak with a copy of order.
7. SDO/OP, S/Division No.3, UHBN, Rohtak.
8. Sh. Sanjay Kumar S/o Sh. Lal Chand, R/o H. No. 220/11, Shora Kothi Mohalla, Near Dhanak Parus, Jind Road, Rohtak-124001.

For information & further necessary action with respect to order of Forum (copy enclosed).



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|---------------------|-----------------------|
| Complaint No. | UH/CGRF - 423 of 2010 |
| Date of Institution | 20.10.2010 |
| Date of Hearing | 27.04.2011 |
| Date of Order | 9.05.2011 |

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Sanjay Kumar S/o Sh. Lal Chand H No-220/11 Shora Kothi Mohalla, Near Dhanak Farms, Jind Road, Rohtak.

.....Complainant/Petitioner

Vs

- (1) XEN, City Division, UHBVN, Rohtak.
- (2) SDO, Op Sub-Division No-3, UHBVN, Rohtak.

.....Respondents

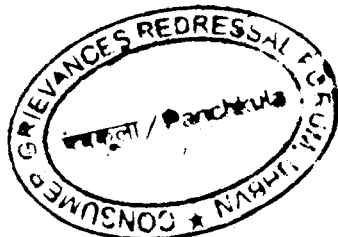
Appearance:-

For Complainant:

None.

For the Respondent:

Sh. S.K. Hooda, SDO, Op Sub-Division No-3, UHBVN, Rohtak.



ORDER

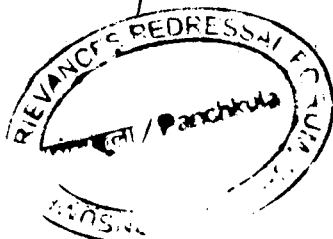
The complainant Sh. Sanjay Kumar S/o Sh. Lal Chand H No- 220/11 Shora Kothi Mohalla, Near Dhanak Farms, Jind Road, Rohtak has got an electric connection bearing A/c No. G 611 / 0921 X-W under Op Sub-Division No-3, UHBVN, Rohtak and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that his four month's consumption is around Rs. 730/-. He has been astonished to receive bill No- 6426 dated 18.2.10 indicating an amount of Rs. 110427/- as consumption of 22001 units. He approached the concerned sub-division on 11.01.10 for replacement of electric meter. He purchased his own meter. He is without electricity for last eight to nine months without his fault. He has prayed before the Forum to direct concerned authorities to install meter at his house and to charge the correct bill. He is a poor man and cannot afford such a huge amount charged by the deptt on a faulty meter.

The application of the petitioner was received in the office of the Forum on 18.10.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 20.10.10 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 8.11.10 and 1.12.10, were issued.

The respondent submitted the version dated 21.12.10 stating that the meter was running without load. MCO No- 38 dated 12.01.10 was issued and effected on 26.01.10. The total defaulting amount upto 5/2010 was Rs. 116090/- and PDCO was effected on account of non-payment. The consumer data for three years has been submitted by the respondent.

The Summons were issued for hearing proceedings on 20.01.11, 24.2.11, 30.3.11 and 27.4.11 when during arguments the respondent SDO confirmed before the Forum that the consumer had deposited Rs. 2036/- after the rectification of his bill. There was now no grievance of the consumer. Copy of SC&AR was submitted before the Forum as evidence.





Forum considered the facts and observed that the grievance has been addressed and no further action is required in the matter.

The petition is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 9.05.2011.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

