



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

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Fax & Phone No. 0172-2583896

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**Complaint No. CGRF-395/10**

To

The Manager, D:

UHBVN, Panchkula.

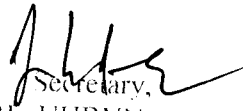
Memo No. Ch- 48 /UH/CGRF-395

Dated: 18/5/2011

**Subject: - Order in respect of complaint of Sh. Sandeep Goel regarding excess security & ACD.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. SE/ 'OP' Circle UHBVN, Rohtak.
4. SE/Commercial UHBVN, Panchkula.
5. ✓ XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP City Division, UHBVN, Panipat with a copy of order.
7. SDO/OP, S/Division, Model Town, UHBVN, Panipat.
8. Sh. Sandeep Goel, E-70, Industrial Area, Panipat-132103.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Room No.317, IInd Floor, Shakti Bhawan, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Complaint No. UH/CGRF – 395 of 2010  
Date of Institution 7.07.2010  
Date of Hearing 27.04.2011  
Date of Order 9.05.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Sandeep Goel, E-70, Industrial Area Panipat regarding refund of excess security and ACD.

.....Complainant/Petitioner

Vs

- (1) XEN, Op City Divsiion, UHBVN, Panipat.
- (2) SDO, Model Town Sub-Division, UHBVN, Panipat.

.....Respondents

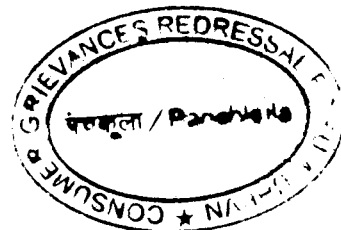
Appearance:-

For Complainant:

None

For the Respondent:

None



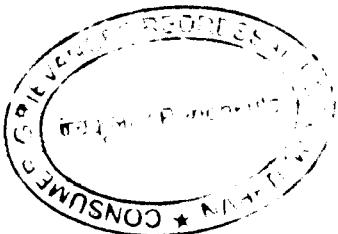
ORDER

The complainant Sh. Sandeep Goel, E-70, Industrial Area Panipat has got an electric connection bearing A/c No. LS-95 under Model Town Sub-Division, UHBVN, Panipat and the Forum has the jurisdiction to try this suit.

It has been pleaded by the complainant that a load of 240 KVA or 219.94 KW was sanctioned and a sum of Rs. 100770/- was deposited by the complainant as the security amount vide receipt No- 97 of book No 021860. The load was reduced from 219.94 KW to 99.993 KW on 07/2008. The ACD amounting to Rs. 160519/- was deposited in 12 installments on a load of 219.948 KW. The complainant has prayed before the Forum to reimburse the excess amount of security and ACD alongwith interest against present reduced load of 99.993 KW. SDO MT Panipat has been requested verbally and in writing by the complainant many times but no action has been taken.

The application of the petitioner was received in this office of the Forum on 5.7.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 9.7.10 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 4.8.10, 7.9.10, 8.11.10 were issued. Since the respondent did not submit the necessary version, the matter was listed for hearing. The Respondent XEN 'OP' Division, UHBVN was directed vide memos dated 7.12.10, 27.12.10, 4.2.2011, 1.3.11, 5.4.11 to appear before the Forum alongwith version for Hearings on 23.12.10, 20.01.11, 24.02.11, 30.03.11 and 27.04.11 respectively. However the Forum has noted with concern that neither the version has been submitted nor any body on behalf of the respondents appeared before the Forum except on 20.01.11 and 24.02.11 when the respondent argued that the complainant should produce the original receipts / proof of payment of security and ACD to the sub-division.

The complainant vide his letter dated 16.4.11 submitted to the Forum photo copies of the receipts on a/c of security and ACD by the respondent.



*Amj*

*Amo*<sup>2</sup>


*[Signature]*


Forum considered the facts and observed that the original receipts need to be verified by the sub-division before release of the excess amount of Security and ACD. The complainant should produce the same before the SDO, MT Sub-Division Panipat and thereafter the respondent SDO should take immediate action so that the due refund is allowed within two days.

The petition is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 9.05.2011.

  
(Raj Roop Takhar)  
Member-III

  
(D.C. Aggarwal)  
Member-II

  
(R.K. Jain)  
Member-I

