



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-910/13

To

The Managing Director,
UHBVN, Panchkula.

Memo No. Ch- 12 /UH/CGRF-910

Dated: 27/1/14

Subject: - Order in respect of complaint of Sh. Naresh Kumar regarding illegal charges by showing the meter on defective and non correction of bill.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Kaithal.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Kaithal with a copy of order.
7. SDO, Op Sub-Division No. 1, UHBVN, Kaithal.
8. Sh. Naresh Kumar S/o Sh. Tilak Raj, R/o Behind Sangam Palace, Shora Kothi, Near Vinod Painter, Kaithal.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 910 of 2014
Date of Institution	09.12.2013
Date of Hearing	09.01.2014
Date of Order	09.01.2014

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Naresh Kumar S/o Sh. Tilak Raj, R/o Behind Sangam Palace, Shora Kothi, Near Vinod Painter, Kaithal regarding illegal charges by showing the meter on defective and non correction of bill.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Kaithal.
- (2) SDO, Op Sub-Division No. 1, UHBVN, Kaithal.

.....Respondents

Appearance:-

For Complainant:

None.

For the Respondent:

Sh. Harish Kumar, SDO, Op Sub-Division No. 1, UHBVN, Kaithal.



ORDER

The complainant Sh. Naresh Kumar S/o Sh. Tilak Raj, R/o Behind Sangam Palace, Shora Kothi, Near Vinod Painter, Kaithal has complained regarding illegal charges by showing the meter on defective and non correction of bill by SDO/OP, Sub-Division No. 1, UHBVN, Kaithal of his meter A/c no. KC 17/0917K. The Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that Rs. 8046/- charges as sundry charges in the bill dated 08.09.13 for the period 07.07.13 to 03.09.13 when the meter of the complainant was not dead stop/burnt/defective and his meter was recording proper consumption. The charges have been imposed showing the meter as defective by the audit party. The complainant is reluctant to pay the bill. The complainant wants withdrawal of these charges of Rs. 8046/-.

The complaint was received in the office of the Forum on 09.12.2013. The Forum considered the facts and found the petition feasible for acceptance and same was admitted. Accordingly, notice of motion dated 23.10.2013 was issued to both the parties asking complainant to submit attested affidavit in support of his complaint and to the respondent to submit his version/reply duly attested affidavit by Notary Public or Oath Commissioner.

Since the version was not received in time, so the matter was taken up for hearing fixed on 09.01.2014 in CGRF, UHBVN, at Panchkula.

The respondent submitted as per his version that complainant wants to withdraw the complaint as he doesn't want to pursue his complaint further since the purpose for which complaint was lodged has been completed.

The complaint is hereby dismissed as withdrawn without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 09.01.2014.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I