



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-877/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch- 17/UH/CGRF-877

Dated: 14.1.14

Subject: - Order in respect of complaint of Resident of Saraswati Vihar Colony regarding wants a separate T/F under SDO/OP, S/D, I/A, Sonipat.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Sonipat.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Sonipat with a copy of order.
7. SDO, Op Sub-Division, Industrial Area, UHBVN, Sonipat.
8. Resident of Saraswati Vihar Colony, Sector-23, Near Water Supply, Sonipat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 877 of 2013
Date of Institution	06.11.2013
Date of Hearing	30.12..2013
Date of Order	31.12.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Saraswati Vihar Colony, Sonipat regarding wants a separate T/F under SDO/OP, S/D, I/A, Sonipat.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Sonipat.
- (2) SDO, Op Sub-Division, Industrial Area, UHBVN, Sonipat.

.....Respondents

Appearance:-

For Complainant:

None.

For the Respondent:

Sh. Ravi Chaudhary.



ORDER

The complainant Saraswati Vihar Colony, Sonipat under municipal limit and residential colony, paying electricity bill regularly wants separate T/F under SDO/OP, Sub-Division, Industrial Area, UHBVN, Sonipat and the Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that they are getting supply from the T/F of sector-23, Sonipat on temporary basis and facing hardship despite that their colony is recognized under municipal limit and they are paying electricity bill regularly. The complainants wants separate T/F for their colony.

The complaint was received in the office of the Forum on 06.11.2013. The Forum considered the facts and found the petition feasible for acceptance and same was admitted. Accordingly, notice of motion dated 13.11.2013 was issued to both the parties asking complainant to submit affidavit in support of his complaint and to the respondent to submit his version/reply supported with attested affidavit.

Since the version was not received in time so, the matter was taken up for hearing fixed on 13.12.2013 and 30.12.2013 in UHBVN, Guest House, Rohtak.

The respondent as per his version submitted that estimate has been framed to remove the grievance of the complainant.

The Forum decides that the T/F be got installed within 15 days of the receipt of the order to mitigate the hardship of the petitioner.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 30.12.2013.

The compliance of the order be informed to the Forum with in fifteen days from the date of receipt of the order.


(Anurag Nanchahal)
Member-II


(Rajbir Singh)
Member-I

