



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-876/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch- 16 /UH/CGRF-876

Dated: 14.1.14

Subject: - Order in respect of complaint of Sh. Ram Chander regarding non release of connection

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Sonipat.
- ✓ 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Sonipat with a copy of order.
7. SDO, Op Sub-Division, Industrial Area, UHBVN, Sonipat.
8. Sh. Ram Chander S/o Sh. Mahipat, R/o Village Harsana Kalan, Patti Malya, Sonipat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 876 of 2013
Date of Institution	06.11.2013
Date of Hearing	30.12.2013
Date of Order	30.12.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Ram Chander S/o Sh. Mahipat, R/o Village Harsana Kalan, Patti Malya, Sonipat regarding non release of connection.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Sonipat.
- (2) SDO, Op Sub-Division, Industrial Area, UHBVN, Sonipat.

.....Respondents

Appearance:-

For Complainant:

None.

For the Respondent:

Sh. Ravi.



ORDER

The complainant Sh. Ram Chander S/o Sh. Mahipat, R/o Village Harsana Kalan, Patti Malya, Sonipat has complained regarding non release of connection despite deposit of bill, security as well as cost of material by SDO/OP, Sub-Division, Industrial Area, UHBVN, Sonipat. The Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that he deposited defaulting amount of bill vide receipt no. 054021. The connection was in the name of his brother Sh. Amir Singh and now he has deposited securities in his name whose receipt no. is 054022. He has also deposited the cost of deposit estimate vide receipt no. 054022 on 07.08.09 but his connection not released despite a period of 4 years. The complainant wants release of his connection.

The complaint was received in the office of the Forum on 06.11.2013. The Forum considered the facts and found the petition feasible for acceptance and same was admitted. Accordingly, notice of motion dated 13.11.2013 was issued to both the parties asking complainant to submit affidavit in support of his complaint and to the respondent to submit his version/reply supported with attested affidavit.

Since the version did not receive in time, so the matter taken up for hearing fixed on 13.12.13 and 30.12.13 in UHBVN, Guest House at Rohtak. The respondent submitted his version on 30.12.2013.

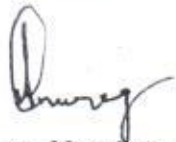
The respondent submitted as per his version that the connection was disconnected due to defaulting amount and the defaulting amount has been deposited vide BA16 No. 334/54021. The supply of the complainant will be restored within 1 month.

The Forum decides that the connection of the complainant be released within one month as assured by respondent.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 30.12.2013.

The compliance of the order be informed to the Forum with in fifteen days from the date of receipt of the order.


(Anurag Nanchahal)
Member-II




(Rajbir Singh)
Member-I