



CONSUMER GRIEVANCES REDRESSAL FORUM
Uttar Haryana Bijli Vitran Nigam
Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula
E-mail: uhbvn_forum2006@yahoo.com
Fax & Phone No. 0172-2583896

Complaint No. CGRF-875/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch- 15 /UH/CGRF-875

Dated: 14.1.14

Subject: - Order in respect of complaint of Smt. Pushpa Rani regarding correction of her electricity bill of her meter A/c no. NT-1088.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Rohtak.
- ✓ 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Rohtak with a copy of order.
7. SDO, Op Sub-Division No. 1, UHBVN, Rohtak.
8. Smt. Pushpa Rani w/o Sh. Bhushan Lal, R/o H. No. 740/22, Jhang Colony, Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 875 of 2013
Date of Institution	25.10.2013
Date of Hearing	30.12.2013
Date of Order	30.12.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Smt. Pushpa Rani w/o Sh. Bhushan Lal, R/o H. No. 740/22, Jhang Colony, Rohtak regarding correction of her electricity bill of her meter A/c No. NT 1088.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Rohtak.
- (2) SDO, Op Sub-Division No. 1, UHBVN, Rohtak.

.....Respondents

Appearance:-

For Complainant:

None.

For the Respondent:

Sh. Surinder Singh, SDO, Op Sub-Division No. 1, UHBVN, Rohtak.



ORDER

The complainant Smt. Pushpa Rani w/o Sh. Bhushan Lal, R/o H. No. 740/22, Jhang Colony, Rohtak has complained regarding correction of her electricity bill of her meter A/c No. NT 1088 under SDO/OP, Sub-Division No. 1, UHBVN, Rohtak. The Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that a case is pending DCDRF, Rohtak for correction of her energy bill which was of Rs. 31234/- for which stay has been granted by court and she has to pay current bill only. She visits to SDO/OP, S/D No. 1, Rohtak office every time for paying current bill. The bill amount stayed by court has increased from Rs. 31234/- to Rs. 129957/- due to mistake in the office of electricity department. She has come to know about out of court settlement on 50% payment of bill. She is ready to pay 50% of Rs. 31234/- only which has been increased to 129957 by mistake in the Sub-Division office


The complaint was received in the office of the Forum on 13.11.2013. The Forum considered the facts and found the petition feasible for acceptance and same was admitted. Accordingly, notice of motion dated 13.11.2013 was issued to both the parties asking complainant to submit affidavit in support of his complaint and to the respondent to submit his version/reply supported with attested affidavit.

Since the version did not receive in time, so the matter taken up for hearing fixed on 13.12.13 and 30.12.13 in UHBVN, Guest House at Rohtak.

The respondent submitted his version 30.12.2013. The respondent as per his version submitted that the complainant case is pending on DCDRF, Rohtak and next date of hearing is fixed on 19.02.14. The respondent further told that the complainant wants to pay only 50% of Rs. 31234/- for out of court settlement not the interest as per scheme with the result that the request for out of settlement couldn't be met with.

The Forum considered all the facts and observed that matter is already pending in the DCDRF, Rohtak and is hereby dismissed as per constitution of CGRF. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 30.12.2013.


(Anurag Nanchahal)
Member-II




(Rajbir Singh)
Member-I