



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-860/13

To

The Managing Director,
UHBVN, Panchkula.

Memo No. Ch- 11 /UH/CGRF-860

Dated: 17.1.14

Subject: - Order in respect of complaint of Sh. Anil Shukla of M/s Ultra Tech. Cement Ltd. regarding illegal recovery of ACD by SDO/OP, Sub-Division, UHBVN, Israna amounting of Rs. 1.80 crore.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Panipat.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Panipat with a copy of order.
7. SDO, Op Sub-Division, UHBVN, Panipat.
8. Sh. Anil Shukla of M/s Ultra Tech. Cement Ltd., Unit-Panipat Cement Works, Village Kard, Israna, Pardhana Road, Panipat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 860 of 2013
Date of Institution	23.10.2013
Date of Hearing	23.12.2013
Date of Order	30.12.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Anil Shukla of M/s Ultra Tech. Cement Ltd., Unit-Panipat Cement Works, Village Kard, Israna, Pardhana Road, Panipat regarding illegal recovery of ACD by SDO/OP, Sub-Division, UHBVN, Israna amounting of Rs. 1.80 crore.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Panipat.
- (2) SDO, Op Sub-Division, UHBVN, Israna.

.....Respondents

Appearance:-

For Complainant:

Sh. Raju Davge.

For the Respondent:

Sh. Devesh Dahiya, SDO, Op Sub-Division, UHBVN, Israna.



ORDER

The complainant Sh. Anil Shukla of M/s Ultra Tech. Cement Ltd., Unit-Panipat Cement Works, Village Kard, Israna, Pardhana Road, Panipat has complained regarding illegal recovery of ACD by SDO/OP, Sub-Division, UHBVN, Israna amounting of Rs. 1.80 crore in electricity bill for the month of July, 2013 of meter A/c no. KB5-3. The Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that Rs. 1.80 Crore was added in their bill of July, 2013 received on 18 July towards differential of ACD as per sale circular no. 43/2006 which is not applicable in their case as their connection was released during 2007. They already paid ACD amounting to Rs. 60 lakh @ Rs. 750/- KVA for contract demand of 8000 KVA on revised rates. The complainant further pleaded that in case the differential ACD amount is payable then also this is payable in 12 equal installments and not in one single installment.

The complaint was received in the office of the Forum on 23.10.2013. The Forum considered the facts and found the petition feasible for acceptance and same was admitted. Accordingly, notice of motion dated 29.10.2013 was issued to both the parties asking complainant to submit affidavit in support of his complaint and to the respondent to submit his version/reply supported with attested affidavit.

Since the version did not receive in time, so the matter taken up for hearing fixed on 13.12.13 in UHBVN, Guest House at Rohtak. The respondent did not submit his version.

The Forum considered the fact that sale circular no. U27/2012 was issued on 06.08.12 in continuance of sale circular no. U43/2006 for revision of ACD for existing consumer on the basis of SOP charges for 12 months period from 01.04.11 to 31.03.12 as next review as per HERC regulation.

The Forum observed that difference of ACD is recoverable from the complainant as per sales circular no. U27/2012 but the same is to be recovered in 12 no. monthly installment. The respondent recovered through energy bill in single installment without notice which is gross violation of the instruction.

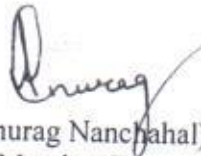
The Forum therefore decides that difference ACD amounting Rs. 1.80 Crore be refunded to the complainant immediately alongwith interest applicable for ACD and then ACD got recovered in monthly installment after serving proper notice to the complainant in advance as per rules.

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The complaint is hereby disposed off without any cost on either side. File be
consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum
on 30.12.2013.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I

