



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-859/13

To

The Managing Director,
UHBVN, Panchkula.

Memo No. Ch- 16 /UH/CGRF-859

Dated: 17-1-14

Subject: - Order in respect of complaint of the President of ALAKH Govt. Employees, C.G.H.S., Ltd. regarding notice no. 7152/CA dated 19.12.12 against their meter A/c no. TC 2/321.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Sonipat.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Sonipat with a copy of order.
7. SDO, Op City Sub-Division, UHBVN, Sonipat.
8. The ALAKH Govt. Employees, C.G.H.S. Ltd., C/o Sh. Partap Singh (L.T) CHC, Khark Khoda, Sonipat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 859 of 2013
Date of Institution	23.10.2013
Date of Hearing	30.12.2013
Date of Order	30.12.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of the President of ALAKH Govt. Employees, C.G.H.S. Ltd., C/o Sh. Partap Singh (L.T) CHC, Khark Khoda, Sonipat regarding notice no. 7152/CA dated 19.12.2012 against their meter A/c no. TC 2/321.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Sonipat.
- (2) SDO, Op City Sub-Division, UHBVN, Sonipat.

.....Respondents

Appearance:-

For Complainant:

Sh. Partap Singh, (L.T).

For the Respondent:

Sh. Adarsh Kumar, SDO, Op City Sub-Division, UHBVN, Sonipat.



ORDER

The complainant President of the ALAKH Govt. Employees, C.G.H.S. Ltd., C/o Sh. Partap Singh (L.T) CHC, Khark Khoda, Sonipat has complained regarding notice no. 7152/CA dated 19.12.2012 against their meter A/c no. TC 2/321 on the basis of checking vide LL1 no. 4/1677 dated 10.12.12 by SDO/OP, City Sub-Division, UHBVN, Sonipat. The Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that they received notice for reading of 166806.1 units in the meter installed at their plot no. GH8 Sector-7, Sonipat. On their request check meter was installed at their site and check meter confirmed that their meter is not functioning properly. The complainant wants to cancel the notice in which Rs. 1423374/- on account of 166806 units has been demanded. The complainant wants new meter be installed at their premises and on the basis of one month consumption of new meter their consumption be assessed.

The complaint was received in the office of the Forum on 23.10.2013. The Forum considered the facts and found the petition feasible for acceptance and same was admitted. Accordingly, notice of motion dated 29.10.2013 was issued to both the parties asking complainant to submit affidavit in support of his complaint and to the respondent to submit his version/reply supported with attested affidavit.

Since the version did not receive in time, so the matter taken up for hearing fixed on 13.12.13 and 30.12.13 in UHBVN, Guest House at Rohtak. The respondent submitted his version on 30.12.2013.

The respondent submitted as per his version that the meter was already shown defective as per reading taken on 04.12.2012 in the bill issued in the month of 12/2012 before the vigilance checking vide LL1 no. 4/1677 dated 10.12.2012. The check meter installed on the request of the complainant also confirmed the same on

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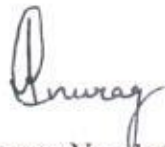
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15.01.2013. The respondent agreed to overhaul the account of the complainant on the basis of 6 months consumption recorded before the meter became defective.

The Forum considered all the facts in the matter and decides that complainant account be overhauled for the defective period from 12/2011 to 11/2012 on the basis of average consumption recorded from 06/2011 to 11/2011.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 30.12.2013.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I

