



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-857/13

To

The Managing Director,
UHBVN, Panchkula.

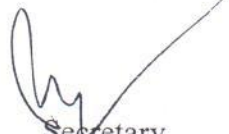
Memo No. Ch- 12 /UH/CGRF-857

Dated: 31.12.13

Subject: - Order in respect of complaint of Smt. Payal Goel.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
 2. CE/OP, UHBVN, Panchkula.
 3. CGM/Commercial, UHBVN, Panchkula.
 4. SE/ 'OP' Circle UHBVN, Ambala.
 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
 6. XEN/OP, City Division, UHBVN, Ambala City with a copy of order.
 7. SDO/OP, City Sub Division East, UHBVN, Ambala.
 8. Smt. Payal Goel, H. No. 320, Sec-9, Ambala City.
- For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 857 of 2013
Date of Institution	17.10.2013
Date of Hearing	12.12.2013
Date of Order	17.12.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Smt. Payal Goel, R/o H. No. 320, Sector-9, Ambala City regarding withdrawal of fake bills raised on her and adjustment of security in the permanent connection.

.....Complainant/Petitioner

Vs

- (1) XEN, Op City Division, UHBVN, Ambala.
- (2) SDO, Op. City Sub-Division East, UHBVN, Ambala.

.....Respondents

Appearance:-

For Complainant:

None.

For the Respondent:

Sh. Tulsi Ram, UDC O/o City Sub-Division East, UHBVN, Ambala.



ORDER

The complainant Smt. Payal Goel, R/o H. No. 320, Sector-9, Ambala City has complained regarding withdrawal of fake bills raised on her and adjustment of security in the permanent connection and the Forum has the jurisdiction to try this complaint.

It has been pleaded by the complainant that she had applied for temporary electric connection which was disconnected on 08.03.13 and permanent electric connection was installed AE 09 1600-p. The final reading of temporary meter was 11282 when disconnected. The bills for that disconnected temporary connection are still being received. It has further been pleaded to nullify all the fake bills rendered to her.

The complaint was received in this office of the Forum on 17.10.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 29.10.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit his version. Summons were issued to both the parties for hearing on 12.12.13.

The respondent has stated in his version that the complaint of the petitioner has been attended by his office. After get PDCO the bills have been corrected and a sum of Rs. 7843/- has been transferred to the a/c no. AE 09 1600-p on 15.11.13.

The Forum considered all the relevant record / facts in the case and decide that no further action needs to be taken by the respondent as the corrective action already stands taken by him.

The Forum disposes off the complaint without any cost on either side. File be consigned to the office record. The order is signed by the Consumer Grievances Redressal Forum on 17.12.2013.



(Anurag Nandahal)
Member-II



(Rajbir Singh)
Member-I

