



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-844/13

To

The Managing Director,
UHBVN, Panchkula.

Memo No. Ch- 12 /UH/CGRF-844

Dated: 20/11/13

Subject: - Order in respect of complaint of Sh. Sukh Pal Singh.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

Member-II,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. CGM/Commercial, UHBVN, Panchkula.
4. SE/ 'OP' Circle UHBVN, Karnal.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP, Sub/Urban Divn. No. II, UHBVN, Karnal with a copy of order.
7. SDO/OP, Sub Divn., UHBVN, Assandh, Karnal.
8. Sh. Sukh Pal Singh S/o Sh. Gurdev Singh R/o Vill. Bandralla, Tehsil Assandh, Karnal.

For information & further necessary action with respect to order of Forum (copy enclosed).

CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Room No.317, II Floor, Shakti Bhawan, Sector-6, Panchkula

Complaint No.	UH/CGRF - 844 of 2013
Date of Institution	25.09.2013
Date of Hearing	04.10.2013
Date of Order	19.11.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Sukhpal Singh S/o Sh. Gurdev Singh R/o Village Bandralla, Tehsil Assandh, Karnal regarding giving illegal connection to somebody else on his premises.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Sub Division-II, UHBVN, Karnal.
- (2) SDO, Op. Sub-Divn., UHBVN, Assandh.

.....Respondents

Appearance:-

For Complainant:

Sh.Sukhpal Singh Virk

For the Respondent:

None.



ORDER

The complainant Sh. Sukhpal Singh Virk has pleaded regarding illegal connection given to Sh. Pardeep Kumar on his premises and the Forum has the jurisdiction to try this complaint.

It has been pleaded by the complainant that an amount of Rs. 16,000/- were in arrears against connection AS 01-0057 due to which the PDCO was to be effected. Sh. Pardeep Kumar had applied for new connection and SDO Assandh has released a new connection to him on 22.02.2013 bearing account no. AS 01-2668 which is against the instructions of the Nigam. The old connection was disconnected on 12.03.2013 due to non payment of arrears against which the complaint was lodged with SDO Assandh. Further Mr. Pardeep Kumar did not submit any ownership proof with the Nigam at the time of taking new connection. SDO Assandh had written to SHO that on investigation it is revealed that Mr. Pardeep Kumar had no ownership right on that property. The respondent had sought Police Assistance for disconnecting the connection of Mr. Pardeep Kumar.

The complaint was received in this office of the Forum on 25.09.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 04.10.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit his version. Summons were issued to both the parties for hearing on 12.11.13. The respondent SDO was absent but the complainant was present.

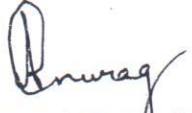
The ownership of Mr. Pardeep Kumar has been verified by President Municipal Committee Assandh in which it has been certified that the applicant was the owner of that house. Except this the respondent has no other ownership documents. The required disciplinary action for accepting the application for release of DS Connection in the name of Sh. Pardeep Kumar without obtaining the mandatory ownership documents has already been initiated by the concerned XEN against the delinquent officials.

The Forum after considering the facts directs the respondent to disconnect the connection in the name of Mr. Pardeep Kumar without any further delay and restore the same in the name of complainant.



The Forum disposes off the complaint without any cost on either side. File be consigned to the office record. The order is signed by the Consumer Grievances Redressal Forum on 19.11.2013.

The compliance of the order of the forum shall be intimated within 15 days of receipt of the order.


(Anurag Nanchahal)
Member-II


(Rajbir Singh)
Member-I

