



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-840/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch- 19 /UH/CGRF-840

Dated: 12.12.13

Subject: - Order in respect of complaint of Sh. Ajay Gupta regarding non recovery of defaulting amount from the defaulter Sh. Rajinder K. Gupta in respect of meter A/c no. SP07-1019F.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Ambala.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Ambala Cantt. with a copy of order.
7. SDO, Op Sub-Division No. 1, UHBVN, Ambala Cantt.
8. Sh. Ajay Kumar Gupta, Advocate, R/o H. No. 5531, Pansari Bazar, Ambala Cantt.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 840 of 2013
Date of Institution	12.09.2013
Date of Hearing	28.11.2013
Date of Order	28.11.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Ajay K. Gupta, Advocate, R/o H. No. 5531, Pansari Bazar, Ambala Cantt. regarding non recovery of defaulting amount from the defaulter Sh. Rajinder Kumar Gupta in respect of meter A/c no. SP07-1019F.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Ambala Cantt.
- (2) SDO, Op Sub-Division No. 1, UHBVN, Ambala Cantt.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Sh. Suresh Kumar Sharma, SDO/OP, Sub-Division No. 1, Ambala Cantt.



ORDER

The complainant Sh. Ajay K. Gupta, Advocate, R/o H. No. 5531, Pansari Bazar, Ambala Cantt. has complained of non recovery of defaulting amount from the defaulter Sh. Rajinder Kumar Gupta in respect of meter A/c no. SP07-1019F who used the electricity under SDO 'OP' Sub-Division No. 1, UHBVN, Ambala Cantt. and the Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that about 20 years back he rented his premises to Sh. Rajinder Kumar Gupta Proprietor of M/s Chem Link Ind. and tenant got 3 phase electric connection meter no. SP07-1019F with connected load 6KW. The tenant become defaulter of Rs. 52818/- and connection got disconnected on 19.08.13 vide PDCO No. 75/203. The tenant vacated the premises and shifted his business to new place. The complainant has given the address of his new business place as well as address of new residence with meter A/c no. SS01-1804 under the same Sub-Division No. 1, Ambala Cantt. The complainant applied for new connection at his premises in the name his son Sh. Ajay Kumar Gupta which is denied because the premises is defaulter of electricity.

The complaint received in the office of the Forum on 12.09.2013. The Forum considered the facts and found the petition feasible for acceptance and same was admitted. Accordingly, notice of motion dated 26.09.2013 was issued to both the parties asking complainant to submit affidavit in support of his complaint and to the respondent to submit his version/reply supported with attested affidavit from Notary Public/Oath Commissioner.

Since the version was not received in time with supported affidavit, so the matter was taken up for hearing fixed on 12.11.13 and 28.11.13 in CGRF office at Panchkula. The complainant expressed his inavailability to attend the hearing and the respondent attended the hearing as well as submitted the version dated 11.11.13 on 28.11.13.



The respondent as per his version submitted that he has served notice to the defaulter at his new premises with meter A/c no. SS01-1804/DS.

The Forum considered all the facts in the case and decides that respondent should recover the defaulting amount from the user Sh. Rajinder Kumar Gupta through his new meter A/c no. and to release new connection to the complainant Sh. Ajay Kumar Gupta as soon as the defaulting amount is got recovered from the defaulter user of electricity Sh. Rajinder Kumar Gupta.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order got issued and signed by the Consumer Grievances Redressal Forum on 28.11.2013.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I

