



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, 2<sup>nd</sup> Floor, Room No. 317, Sector-6, Panchkula

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**Complaint No. CGRF-835/13**

To

The Managing Director,  
UHBVN. Panchkula.

Memo No. Ch-22 /UH/CGRF-835

Dated: 12/12/13

**Subject: - Order in respect of complaint of Sh. Vivek Gupta regarding allowing agriculture tariff for mushroom farming instead of Industries connection.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Ambala.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Panchkula with a copy of order.
7. SDO, Op Sub-Division, UHBVN, Raipur Rani.
8. Sh. Vivek Gupta S/o Sh. Jaipal Gupta, R/o Village & PO Raipur Rani, Panchkula.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Complaint No.	UH/CGRF – 835 of 2013
Date of Institution	05.09.2013
Date of Hearing	28.11.2013
Date of Order	03.12.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Vivek Gupta S/o Sh. Jai Pal Gupta R/o V.P.O.-Raipurrani, Panchkula regarding allowing agriculture tariff for mushroom farming instead of Industries connection.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Panchkula.
- (2) SDO, Sub-Division, UHBVN, Raipurrani.

.....Respondents

Appearance:-

For Complainant:

Dr. Vivek Gupta

For the Respondent:

Sh. Ravinder Singh, SDO/OP, Sub-Division, UHBVN, Raipurrani.



ORDER

The complainant Sh. Vivek Gupta S/o Sh. Jai Pal Gupta R/o V.P.O.-Raipurani, Panchkula has complained regarding allowing agriculture tariff for mushroom farming instead of Industries connection and the Forum has the jurisdiction to listen to the complaint.

It has been pleaded by the complainant that the connection given by the respondent is for the purpose of Horticulture and Agriculture activity but the respondent is charging Industrial Tariff for the same. It has further been pleaded by the complainant that their connection may be converted from Industrial to Horticulture and concessional tariff be applied thereon.

The complaint was received in this office of the Forum on 05.09.2013. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 12.09.2013 was issued to both the parties intimating admission of his complaint for further proceedings and asking respondent to submit version.

Summons were issued to both the parties for hearing on 22.10.2013, 12.11.2013 and 28.11.2013. The respondent SDO and the complainant both were present.

The respondent has stated in his version that the complainant had applied for HT Industrial Category with his own interest to avoid the lengthy process of getting electricity connection in Agriculture category. The test report of the load submitted by the complainant was totally in the nature of commercial activity i.e. temperature controller of 50 K.W. and 6 Nos. A.C. As per Sale Circular No.U-29/2012, the energy charges for AP Category only will be applicable to a single pump set which was used for irrigation purpose.

The Forum sought clarification from CGM/Commercial on the following issues: -

1. Whether mushroom growing activity requiring use of Air Conditioner i.e. connected on AP feeder false under Agriculture/Horticulture activity ?

Reply- As per instructions mushroom growing activities are not covered under Agriculture/Mushroom Activities.



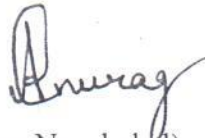
2. Whether subsidy is received from Government on a/c of power supplied to mushroom growers using Air Conditioner to maintain required temperature levels ?

Reply- It has been intimated that no subsidized tariff is allowed to the mushroom growers.

The Forum after considering all the facts decides that the petitioner has rightly been charged the Industrial Tariff and there is no merit in the request of the petitioner to change the category of connection from Industrial to Agriculture/Horticulture.

The complaint is dismissed without any cost on either side. File may be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 03.12.2013.



(Anurag Nanchahal)  
Member-II



(Rajbir Singh)  
Member-I

