



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

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Complaint No. UH/CGRF - 832 of 2013
Date of Institution 27.08.2013
Date of Hearing 12.11.2013
Date of Order 19.11.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Roshan Lal S/o Sh. Raj Pal, R/o Khurana Road Kaithal regarding wrong declaration of the meter as slow.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Kaithal.
- (2) SDO, Op. Sub-Division No. 1, UHBVN, Kaithal.

.....Respondents

Appearance:-

For Complainant:

Sh. Roshan Lal.

For the Respondent:

Sh. Harish Goel, SDO, Op. Sub-Division No. 1, UHBVN, Kaithal.



ORDER

The complainant Sh. Roshan Lal s/o Sh. Raj Pal, R/o Khurana Road, Kaithal regarding wrong declaration of the meter as slow and the forum has the jurisdiction to hear this complaint.

It has been pleaded by the complainant that the electric meter has been installed outside his barber shop. The meter was checked by the respondent on 30.08.11 wherein it was found that the seals were intact but the meter was running slow for which a bill for Rs. 17789/- has been raised by the respondent. The meter has since been replaced and the bills are being raised on the basis of units consumed. It has further been pleaded to withdraw the demand notice for Rs. 17789/-.

The complaint of the petitioner was received in the office of the forum on 27.08.2013. The forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 03.09.13 was issued to both the parties asking the complainant to submit his complaint alongwith attested affidavit and asking to the respondent to submit his version/reply supported with affidavit duly attested by oath commissioner/notary public. Summons were issued to both the parties for hearing on 12.11.13. The respondent SDO and complainant were present.


The respondent has stated in his version that the meter was already declared 93% slow by M/s YMPL as per M&T Lab no abnormality is observed during internal checking both side seals lash wire found intact but geniuses of these seals could not be ascertained as these are provided by firm. The consumption of last 12 months is also less than 75% of assessed unit. It proves that the petitioner did not indulge in theft of energy and the account was overhauled on the basis of instructions of the Nigam.

The Forum considered all the relevant record / facts in the case and decide that the account of the complainant be got overhauled for the defective period on the basis of consumption of corresponding period of the succeeding year when the meter was OK instead of already charged for slowness of 93%..

The Forum disposes off the complaint without any cost on either side. File be consigned to the office record.

The order is got signed & issued by the Consumer Grievances Redressal Forum on 19.11.2013.

The compliance of the order be intimated to the Forum within 15 days of receipt of the order.


Anurag Nanchahal
Member II




Rajbir Singh
Member-I