



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, 2<sup>nd</sup> Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-824/13

To

The Chairman Cum Managing Director,  
UHBVN. Panchkula.


Memo No. Ch- 21 /UH/CGRF-824

Dated: 31.10.13

**Subject: - Order in respect of complaint of Sh. Balraj Elawadhi regarding excess billing.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Member-I,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Panipat.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Panipat with a copy of order.
7. SDO, Op City Sub-Division, UHBVN, Panipat.
8. Sh. Balraj Elawadhi, R/o H. No. 495/7, Panpat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 824 of 2013
Date of Institution	12.08.13
Date of Hearing	30.10.13
Date of Order	31.10.13

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Balraj Elawadhi, R/o H. No. 495/7, Panipat regarding excessive billing.

.....Complainant/Petitioner

Vs

- (1) XEN, Op City Division, UHBVN, Panipat.
- (2) SDO, Op City Sub-Division, UHBVN, Panipat.

.....Respondents

Appearance:-

For Complainant:

Sh. Balraj Elawadhi.

For the Respondent:

Sh. Anil Kumar, SDO/OP, City Sub-Division, UHBVN, Panipat.



**ORDER**

The complainant Sh. Balraj Elawadhi, R/o H. No. 495/7, Panipat has pleaded regarding excessive billing. The area falls under the jurisdiction of Op. City Sub-Division, UHBVN, Panipat and the Forum has the jurisdiction to try this suit.

It has been pleaded by the complainant that the consumption of electricity in his account has been 1192 units, 1692 units, 1236 units, 1019 units, 757 units and 904 units during the month of June 12, August 12, October 12, December 2012, February 2013 and April 2013 respectively but the complainant is astonished to see the electricity bill for the month of June, 2013 which reveals consumption of 12287 units which is totally wrong and electric meter seems jumped. The complainant has deposited a sum of Rs. 35000/- under protest. It has further been pleaded by the petitioner to change his meter and correct the bill amount as deemed fit by the respondent.

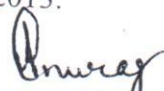
The application of the petitioner was received in this office of the Forum on 12.08.13. The Forum considered the facts and found the petition feasible for acceptance. Accordingly notice of motion dated 19.08.13 was issued to both the parties and respondent to submit their version duly supported with affidavit for further proceedings. The hearing was conducted on 30.10.2013 at Rohtak.

The respondent in its reply has submitted that the premises of the petitioner was checked and reported that reading was found as 34300. The meter was working, impulse was glowing, all M&T & plates seals were intact. Connected load was found 4.7 KW. The petitioner was asked to provide check meter at his premises or his meter be got tested from M&T Lab for accuracy of his meter but the complainant has refused for the same.

The Forum, after considering the facts and reply in detail decides that the units shown in the bill of the complainant for the month of June, 2013 seems abnormal. Accordingly, the account of the complainant be overhauled on the basis of the consumption during the corresponding period of the previous year provisionally which shall be finally overhauled on the basis of consumption during the corresponding period in the succeeding year.

The complaint is disposed off without any cost on either side. The file be consigned to the office record.

The order is signed and issued by the Consumer Grievances Redressal Forum on 31.10.2013.

  
(Anurag Nandhabal)

