



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, 2<sup>nd</sup> Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbv\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-821/13

To

The Chairman Cum Managing Director,  
UHBVN. Panchkula.

Memo No. Ch- 20/UH/CGRF-821

Dated: 13. 11. 13

**Subject: - Order in respect of complaint of Sh. Jai Singh regarding removal of H.T. lines passing above his house.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

Member-II  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Sonipat.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Sonipat with a copy of order.
7. SDO, Op Sub-Division, UHBVN, Kharkhoda.
8. Sh. Jai Singh S/o Sh. Har Dawari, R/o Village Jattola, Tehsil Kharkhoda, Sonipat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF - 821 of 2013  
Date of Institution 08.08.2013  
Date of Hearing 06.11.2013  
Date of Order 07.11.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Jai Singh, S/o Sh. Har Dawari R/o Village Jattola, Tehsil Kharkhoda, Sonipat regarding removal of H.T. lines passing above his house.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Sub-Division, UHBVN, Sonipat.
- (2) SDO, Op. Sub-Divn. , UHBVN, Kharkhoda

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Sh. Satbir Singh J.E.O/o SDO, Op.Sub-Divn., UHBVN, Kharakhauda



ORDER

The complainant Sh. Jai Singh, S/o Sh. Har Dawari R/o Village Jattola, Tehsil Kharkhoda, Sonipat has pleaded regarding removal of H.T. lines passing above his house and the Forum has the jurisdiction to try this complaint.

It has been pleaded by the complainant that an overhead H.T. line of 11000V is passing over his house and the Govt. School which needs to be removed immediately as it is a constant source of threat to the life of innocent and unsuspecting members of his family and small children. The complainant has pleaded before the forum that corrective measures may be taken without any further delay.

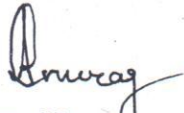
The complaint was received in this office of the Forum on 08.08.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 19.08.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit his version. Summons were issued to both the parties for hearing on 06.11.13. The respondent was present but the complainant was absent.

The respondent SDO has stated in its version that the estimate for removal of H.T. Line was prepared and got it approved from the Xen. After that when the labour went to shift the line, they faced resistance from the local residents and this happened atleast on 2-3 occasions.

The Forum after having considered the facts advise the respondent to sort out the issue by finding out any alternate feasible arrangement i.e. by providing Aerial Bunched Cable instead of Bare conductor.

The complaint is disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 07.11.2013.



(Anurag Nanchahal)  
Member-II



(Rajbir Singh)  
Member-I

