



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-820/13

To

The Chairman Cum Managing Director,
UHBVN. Panchkula.

Memo No. Ch-20 /UH/CGRF-820

Dated: 13.11.13

Subject: - Order in respect of complaint of Sh. Dharam Beer regarding release of tubewell connection.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

Member-II
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Sonipat.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Sub-Urban Division, UHBVN, Sonipat with a copy of order.
7. SDO, Op Sub-Division, UHBVN, Bhatgaon.
8. Sh. Dharam Beer S/o Sh. Meer Singh, R/o Village Bhatgaon Malian, Tehsil & Distt. Sonipat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF - 820 of 2013
Date of Institution 08.08.2013
Date of Hearing 06.11.2013
Date of Order 07.11.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Dharam Beer S/o Sh.Meer Singh , R/o Village Bhatgaon Malian, Tehsil and District Sonipat regarding release of tubewell connection .

.....Complainant/Petitioner

Vs

- (1) XEN, Op Sub-Urban Division, UHBVN, Sonipat.
- (2) SDO, Op.Sub-Division. UHBVN, Bhatgaon.

.....Respondents

Appearance:-

For Complainant:

Sh. Dharam Beer

For the Respondent:

Sh. Aditya Kundu, SDO, Murthal, Sonipat



ORDER

The complainant Sh. Dharam Beer S/o Sh.Meer Singh , R/o Village Bhatgaon Malian, Tehsil and District Sonipat has pleaded regarding release of tubewell connection and the Forum has the jurisdiction to try this complaint.

It has been pleaded by the complainant that he had deposited the security for release of tubewell connection in the year 2005 under C.M. Scheme. That his tubewell connection was sanctioned and the material was withdrawn from the stores which was never used/installed and the material was misappropriated which was sold or used somewhere else. The complainant has pleaded before the forum that corrective measures may be taken without any further delay.

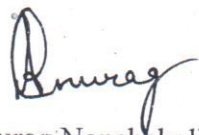
The complaint was received in this office of the Forum on 08.08.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 19.08.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit his version. Summons were issued to both the parties for hearing on 06.11.13. The respondent SDO was present but the complainant was absent.

The respondent SDO has stated in its version that as reported by J.E. Bhatgaon, the tubewell connection of the complainant has been installed.

The Forum considered the facts and directs the respondent to confirm the installation of tubewell connection of the complainant within 7 days from the receipt of the orders of the Forum.

The complaint is disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 07.11.2013.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I

