



## CONSUMER GRIEVANCES REDRESSAL FORUM

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, 2<sup>nd</sup> Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbv\_n\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-818/13

To

The Chairman Cum Managing Director,  
UHBVN, Panchkula.

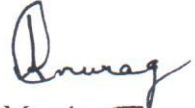
Memo No. Ch- 13 /UH/CGRF-818

Dated: 22.10.13

**Subject: - Order in respect of complaint of Sh. Dariyaon Singh regarding delay in installation of tubewell connection.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Member-II  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Sonipat.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Sub-Urban Division, UHBVN, Sonipat with a copy of order.
7. SDO, Op Sub-Division, UHBVN, Murthal.
8. Sh. Dariyaon Singh, R/o Village Machrolla, Tehsil & Distt. Sonipat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF – 818 of 2013  
Date of Institution 08.08.13  
Date of Hearing 04.10.13  
Date of Order 08.10.13

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Dariyaon Singh, R/o Village Machrolla,  
Tehsil & Distt. Sonipat regarding delay in installation of tubewell connection.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Sonipat.
- (2) SDO, Op Sub-Division, UHBVN, Murthal.

.....Respondents

Appearance:-

For Complainant:

None.

For the Respondent:

Sh. Aditya Kundu, SDO/OP, Sub-Division, UHBVN, Murthal.



ORDER

The complainant Sh. Dariyaon Singh, R/o Village Machrolla, Tehsil & Distt. Sonipat has pleaded regarding delay in installation of tubewell connection. The area falls under the jurisdiction of Op. Sub-Division, UHBVN, Murthal and the Forum has the jurisdiction to try this suit.

It has been pleaded by the complainant that he has deposited Rs. 20,000/- regarding release of tubewell connection on 13.05.09 and after having removed all the deficiencies as pointed out by the respondent, the complainant visited the office of the respondent to get the estimate prepared for which he had deposited Rs. 100/- on 11.07.11. No estimate has been prepared till date. It has further been pleaded by the petitioner that estimate may be got prepared and the tubewell connection be released at the earliest.

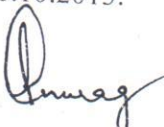
The application of the petitioner was received in this office of the Forum on 08.08.13. The Forum considered the facts and found the petition feasible for acceptance. Accordingly notice of motion dated 19.08.13 was issued to both the parties and respondent to submit their version duly supported with affidavit for further proceedings.

The respondents in its reply has submitted that the revise estimate of the complainant has been framed in view of the sale circular no. 26/2012 and sale circular 25/2013 and the connection shall be released on the basis of seniority and as per availability of material in the store.

The Forum, after considering the facts and reply in detail decides that the necessary action is being taken by the respondent and the connection shall be released in due course in the order of merit and seniority.

The complaint is disposed off without any cost on either side. The file be consigned to the office record.

The order is signed and issued by the Consumer Grievances Redressal Forum on 08.10.2013.

  
(Anurag Nanchahal)  
Member-II

  
(Rajbir Singh)  
Member-I

