



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-796/13

To

The Chairman Cum Managing Director,
UHBVN, Panchkula.

Memo No. Ch- 7 /UH/CGRF-796

Dated: 22.10.13

Subject: - Order in respect of complaint of Sh. Assem Mehta regarding non extension of load by the respondent.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

Member-II
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Rohtak.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Rohtak with a copy of order.
7. SDO, Op Sub-Division No. 1, UHBVN, Rohtak.
8. Sh. Assem Mehta S/o Sh. Hans Raj Mehta, R/o Shop No. 765/13, Opp. D-Park, Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF – 796 of 2013
Date of Institution 11.07.13
Date of Hearing 04.10.13
Date of Order 08.10.13

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Assem Mehta, S/o Sh. Hans Raj Mehta, R/o Shop No. 765/13, Opp. D-Park, Rohtak regarding non extension of load by the respondent.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Rohtak.
- (2) SDO, Op Sub-Division No. 1, UHBVN, Rohtak.

.....Respondents

Appearance:-

For Complainant:

Sh. Assem Mehta.

For the Respondent:

Sh. Dharamveer Singh, SDO/OP, Sub-Division No. 1, UHBVN, Rohtak.



ORDER

The complainant Sh. Assem Mehta, S/o Sh. Hans Raj Mehta, R/o Shop No. 765/13, Opp. D-Park, Rohtak has pleaded regarding non extension of load by the respondent. The area falls under the jurisdiction of Op. Sub-Division No. 1, UHBVN, Rohtak and the Forum has the jurisdiction to try this suit.

It has been pleaded by the complainant that he had applied for extension of load upto 7 KW on 18.05.07 and that the respondent has not taken any action till date. He had deposited Rs. 12525/- but his load has not been extended on 01.07.13. The vigilance team of UHBVNL checked the meter of his shop and framed the case of extension of load as the load found at the time of checking of meter was 4.1 KW whereas the bill the load mentioned is 1.8 KW. It has further been pleaded that at no time any demand notice was issued by the respondent wherein the complainant was asked to deposit the meter.

The application of the petitioner was received in this office of the Forum on 11.07.13. The Forum considered the facts and found the petition feasible for acceptance. Accordingly notice of motion dated 30.07.13 was issued to both the parties and respondent to submit their version duly supported with affidavit for further proceedings. The hearings were conducted on 13.09.13 and 04.10.2013 at Guest House, Rohtak.

The respondents in its reply has submitted that the application no. 48573/NDS has been canceled due to non completion of formalities as required by the respondent i.e. non submission of three phase meter. Reasonable opportunity was afforded to the respondent to furnish the evidence in support of his reply regarding submission of meter by the petitioner but he failed to produce any such evidence to substantiate its claim.

The Forum, after considering the facts and reply in detail decides that no penalty is chargeable on account of extension of load as checked by the vigilance

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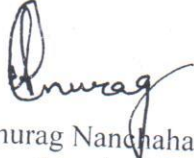
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Complaint No. 796 of 2013

as per LL-I 1051/08 and his load be regularised from the date of deposit of charges and three phase meter be accepted from the complainant and the same may be installed after testing alongwith three phase cable.

The complaint is disposed off without any cost on either side. The file be consigned to the office record.

The order is signed and issued by the Consumer Grievances Redressal Forum on 08.10.2013.



(Anurag Nandahal)
Member-II



(Rajbir Singh)
Member-I

