



**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**Uttar Haryana Bijli Vitran Nigam**  
Shakti Bhawan, 2<sup>nd</sup> Floor, Room No. 317, Sector-6, Panchkula  
E-mail: uhbvn\_forum2006@yahoo.com  
Fax & Phone No. 0172-2583896

Complaint No.	UH/CGRF – 791 of 2013
Date of Institution	09.07.2013
Date of Hearing	15.11.2013
Date of Order	19.11.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Dharamveer Singh s/o Sh. Modhi Rama, R/o Kusabhpur, Tehsil & Distt. Sonipat, regarding replacement of stolen transformer.

.....Complainant/Petitioner

Vs

- (1) XEN/ Op Sub-Urban Division, UHBVN, Sonipat.
- (2) SDO/Op, Sub-Division, UHBVN, Murthal, Sonipat.

.....Respondents

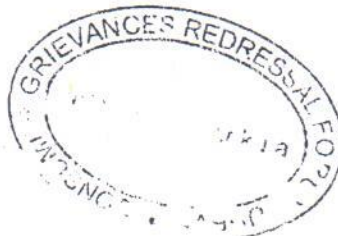
Appearance:-

For Complainant:

None

For the Respondent:

Sh. Aditya Kundu, SDO Sub-Division, Murthal, Sonipat.



ORDER

The complainant Sh. Dharamveer Singh s/o Sh. Modhi Rama R/o Kumashpur, Tehsil & Distt. Sonipat, complaint of new replacement of stolen transformer regularly billing of tubewell connection A/c No. KV4-62 under Operation Sub Division, UHBVN Murthal and the forum has the jurisdiction to hear this complaint.

The complainant pleaded that the transformer installed for his tubewell connection A/c No. KV4-62 got stolen on 16.06.2011 but the same has not been replaced till date despite repeated request to SDO Murthal/XEN S/U Division/S.E. Operation Circle Sonipat and he is paying the bill on flat rate regularly. The complainant wants immediate installation of T/F for his tubewell connection and waiver off of energy bill for the entire period the T/F not provided as well as compensation of loss of Crop during the period.

The complaint of the petitioner was received in the office of the forum on 09.07.2013. The forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly notice of motion dated 30.07.13 issued to both the parties asking the complainant to submit his complaint alongwith attested affidavit and to the respondent to submit version/reply supported with affidavit duly attested by oath commissioner/notary public.

Since the version was not received in time from the respondent so the matter taken up for hearing fixed for 19.09.13, 04.10.13, 30.10.13, 06.11.13 and 15.11.2013 at UHBVN Guest House, Rohtak. The respondent attended the hearing but the complainant did not attend the hearing.

The respondent submitted version on 04.10.13. The respondent as per his version submitted that request to lodge FIR was sent to SHO Murthal on 20.06.11, reminder on 09.08.11 & 17.09.13 but the copy of FIR not received by him till date and 20% cost of stolen transformer is yet to be deposited by complainant. The respondent in his second version

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submitted on 15.11.13 intimated that FIR has been got lodged on 14.11.13 and the stolen T/F will be replaced after deposit of 20% cost by the complainant for which message has been sent.

The Forum considered all the facts and observed that complainant did not take interest to help in lodging of FIR with the result the FIR could not be lodged in time. Now the respondent has taken up the matter at personal level and got the FIR lodged.

The Forum decides that the stolen T/F of the complainant be got replaced now immediately after deposit of 20% cost by the complainant and not to claim energy bill for the period the T/F remained stolen.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is got signed & issued by the Consumer Grievances Redressal Forum on 19.11.2013.

The compliance of the order be intimated to the Forum within 15 days of receipt of the order.



Anurag Nanchahal  
Member II



Rajbir Singh  
Member-I

