



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, 2<sup>nd</sup> Floor, Room No. 317, Sector-6, Panchkula

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Fax & Phone No. 0172-2583896

Complaint No.	UH/CGRF – 781 of 2013
Date of Institution	01.07.2013
Date of Hearing	13.11.2013
Date of Order	19.11.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of M/s Shiv Fibretex International (P) Ltd., Village Balana, Tehsil Israna, Panipat regarding line losses in a/c no. BP/5-7 due to wrong reading of units from meter installed at Mandi Sub-Station.

.....Complainant/Petitioner

Vs

- (1) XEN/ Op Sub-Urban Division, UHBVN, Panipat.
- (2) SDO/Op, Sub-Division, UHBVN, Israna.

.....Respondents

Appearance:-

For Complainant:

Sh. Sushil Garg

For the Respondent:

Sh. Devesh Dahiya, SDO/OP, Sub-Division, UHBVN, Israna.



**ORDER**

The complainant M/s Shiv Fibretex International (P) Ltd., Village Balana, Tehsil Israna, Panipat has complained regarding line losses in a/c no. BP/5-7 due to wrong reading of units from meter installed at Mandi Sub-Station and the forum has the jurisdiction to hear this complaint.

It has been pleaded by the complainant that it is having an electric connection for 2400KW and contact demand of 2660KVA from Mandi Sub-Station. The connection was started on 26.12.12. It is a group of industry connection and double metered. Huge amount is being paid as line losses an amount of Rs. 1274257/- has already been paid since Feb, 2013 till amount billed in Oct, 2013. The line losses are occurring due to wrong reading of units from meter installed at Mandi Sub-Stations or other feeders also supplied from this group of Industry Feeders. It has further been pleaded to refund the excess amount charged in earlier bills.

The complaint of the petitioner was received in the office of the forum on 01.07.2013. The forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 05.07.13 was issued to both the parties asking the complainant to submit his complaint alongwith attested affidavit and asking to the respondent to submit his version/reply supported with affidavit duly attested by oath commissioner/notary public. Summons were issued to both the parties for hearing on 06.08.13, 22.08.13, 13.09.13, 04.10.13, 11.10.13, 30.10.13 & 13.11.13. The respondent SDO and complainant were present.

The respondent has stated in his version that the consumers having independent feeder are to be charged or billed from sub-station end as per sale circular no. U-19/2012 and U-3/2012. So the difference in the reading is divided proportionately among the three consumers according to consumption and are being charged in their bills. The line losses distributed on 11KV Amar Hatchery Independent Feeder from 33KV Mandi-Power House on KVAH units and not on

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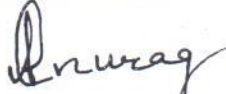
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KWH units of the Sub-Station meter. All the meters of the consumers and at the sub-station end are being checked by the M&P team from time to time and accuracy of the meters are found within the limits. The amount so charged from the complainant in lieu of line losses is genuine and is rightly recoverable from the petitioner. The Forum considered all the relevant record / facts in the case and decide to dismiss of the complaint being false.

The complaint is dismissed by the Forum without any cost on either side. File be consigned to the office record.

The order is signed & issued by the Consumer Grievances Redressal Forum on 19.11.2013.

The compliance of the order be intimated to the Forum within 15 days of receipt of the order.



Anurag Nanchahal  
Member II



Rajbir Singh  
Member-I

