



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-748/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch- || /UH/CGRF-748

Dated: 31-5-13

Subject: - Order in respect of complaint of Sh. Yudhvir Singh regarding tubewell connection & span charges.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Rohtak.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Rohtak with a copy of order.
7. SDO, Op Sub-Urban Sub-Division, UHBVN, Rohtak.
8. Sh. Yudhvir Singh S/o Sh. Roop Ram, R/o Village Bhagwatipur, Tehsil & Distt. Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF – 748 of 2013
Date of Institution 16.4.2013
Date of Hearing 24.05.2013
Date of Order 30.5.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Yudhvir Singh S/o Sh. Roop Ram, R/o Village Bhagwatipur, Tehsil & Distt. Rohtak regarding tubewell connection & span charges.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Rohtak.
- (2) SDO, Op Sub-Urban Sub-Division, UHBVN, Rohtak.

.....Respondents

Appearance:-

For Complainant:

Sh. Balbir Singh Dhull, Advocate.

Complainant.

For the Respondent:

Sh. Romela, JE-I O/o SDO, Op Sub-Urban Sub-Division, UHBVN, Rohtak.



ORDER

The complainant Sh. Yudhvir Singh S/o Sh. Roop Ram, R/o Village Bhagwatipur, Tehsil & Distt. Rohtak applied for tubewell connection in the office of SDO 'OP' Sub-Urban Sub-Division, UHBVN, Rohtak and Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that he had applied for a tubewell connection on 12.12.2009 vide application No. 2075 and deposited Rs. 21,000 + 1000 + other amount as demanded by the respondent. But the respondent did not release the tubewell connection, rather sent another demand notice no. 2059 dated 20.7.2011 for Rs. 37,500/- for releasing the connection which is totally illegal and amounts to refused of said connection. Complainant wants release of his tubewell connection.

The complaint received in the office of the Forum on 16.4.13. The Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 26.4.13 issued to both the parties, intimation to the complainant for acceptance of his complaint and to the respondent to submit his version/reply duly supported with attested affidavit.

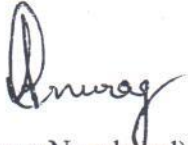
The respondent submitted the version on 14.5.2013. Both the parties called for hearing fixed on 24.5.2013 at Guest House, Rohtak. Both the parties attended the hearing on 24.5.2013. The respondent submitted as per version that the complainant deposited Rs. 20,000/- consent money on 1.7.2011 as per demand notice No. 1251 dated 28.4.2011. Further demand notice for deposit of Rs. 21,000/- as span charges for 3 span plus meter cost etc. has been send to the complainant vide memo no. 2059 dated 20.7.2011. Now the amount of span charges have changed from Rs. 21,000 to Rs. 37,500/- which has not been deposited as yet.

The Forum considered the facts and observed that the complainant wants the release of the tubewell connection without deposit of 3 span charges and meter cost etc. for which the Nigam conditions does not allow.

The Forum decides that the complainant should deposit the span charges and meter cost etc. as per latest instructions of the Nigam if he wants to get the release of his tubewell connection in near future.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 30.5.2013.


(Anurag Nanchahal)
Member-II




(Rajbir Singh)
Member-I