



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-738/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch- 17/UH/CGRF-738

Dated: 2. 7. 13

Subject: - Order in respect of complaint of Sh. Anil Kumar Saini regarding correction of bill.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Jhajjar.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Jhajjar with a copy of order.
7. SDO/OP, City Sub-Division, UHBVN, Jhajjar.
8. Sh. Anil Kumar Saini, Tea Stall, Old Bus Stand, Ambedkar Chowk, Near Shyam Mandir, VPO Jhajjar, Tehsil & Distt. Jhajjar.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Room No.317, II Floor, Shakti Bhawan, Sector-6, Panchkula

E-mail: uhbv_n_forum2006@yahoo.com

Complaint No.	UH/CGRF - 738 of 2013
Date of Institution	03.04.013
Date of Hearing	13.06.2013
Date of Order	18.06.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Anil Kumar Saini, Tea Stall, old Bus Stand,
Ambedkar chowk, Shyam Mandir, Jhajjar regarding correction of Bill

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Jhajjar.
- (2) SDO, City Sub-Division, UHBVN, Jhajjar.

.....Respondents

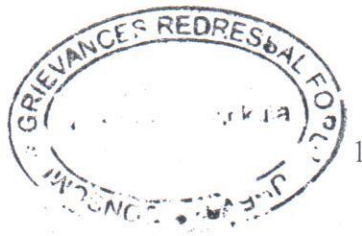
Appearance:-

For Complainant:

Sh.. Anil Kumar Saini.

For the Respondent:

Sh. Chander Parkash, SDO, City Sub-Division, UHBVN, Jhajjar.



ORDER

The complainant Sh. Anil Kumar Saini, Tea Stall, old Bus Stand, Ambedkar Chowk, Shyam Mandir, Jhajjar has pleaded regarding correction of his Bill and the Forum has the jurisdiction to listen to the complaint.

It has been pleaded by the complainant that he had purchased the shop 4-5 months back which was closed for the last six years. The bill was being paid on the average basis and that he had paid Rs.25000/-. A bill for Rs.30000/- has further been raised and he is ready to make the payment on minimum basis.

The complaint was received in this office of the Forum on 03.04.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 16.04.13 was issued to both the parties intimating admission of his complaint for further proceedings and asking respondent to submit version.

Summon were issued to both the parties for hearing on 24.05.13 followed by subsequent hearings on 13.06.2013. The respondent SDO and the complainant were present.

The respondent has stated in his version that the account of the complainant has been overhauled with MMC alongwith surcharge and that only an amount of Rs. 6399/- needs to be paid by the complainant instead of Rs.30000/- as intimated earlier

The Forum after considering the above facts decides to dispose off the case as no further action is required to be taken as the grievance of the complainant has been redressed by the respondent.

The complaint is disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 18.06.2013.



(Anurag Nanchahal)
Member-II.



(Rajbir Singh)
Member-I

