



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-730/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch- 14 /UH/CGRF-730

Dated: 31/5/13

Subject: - Order in respect of complaint of Smt. Kamlesh regarding illegal charging of hefty amount of Rs. 27,759/- against connection bearing a/c no. MS 14/1918.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Sonipat.
- ✓ 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Sonipat with a copy of order.
7. AEE, Op Sub-Division, Industrial Area, UHBVN, Sonipat.
8. Smt. Kamlesh w/o Sh. Raj Gopal Malik, R/o H. No. 1516-B, Ward No. 31, Pragati Nagar, Sonipat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 730 of 2013
Date of Institution	19.3.2013
Date of Hearing	24.05.2013
Date of Order	30.5.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Smt. Kamlesh W/o Sh. Raj Gopal Malik, R/o H. No. 1516-B, Ward No. 31, Pragati Nagar, Sonipat regarding illegal charging of hefty amount of Rs. 27,759/- against connection bearing a/c no. MS 14/1918.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Sonipat.
- (2) SDO, Op Sub-Division, Industrial Area, UHBVN, Sonipat.

.....Respondents

Appearance:-

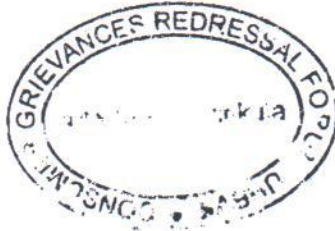
For Complainant:

None.

Complainant.

For the Respondent:

Sh. Ravi Chaudhary, AEE/OP, Sub-Division, Industrial Area, UHBVN, Sonipat.



ORDER

The complainant Smt. Kamlesh W/o Sh. Raj Gopal Malik, R/o H. No. 1516-B, Ward No. 31, Pragati Nagar, Sonipat has pleaded regarding illegal charging of hefty amount of Rs. 27,759/- against connection bearing a/c no. MS 14/1918 and the Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that the amount of Rs. 27,759/- charged is totally illegal and arbitrary as the sanctioned load of the petitioner is only 1.8 KW. The application of the petitioner was received in this office of the Forum on 19.3.2013. The Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Notice of motion was issued on 28.3.2013 to both the parties asking complainant to submit affidavit and asking respondent to submit his version duly supported with attested affidavit from Oath Commissioner/Notary Public. Since the version was not received in time, the matter was taken up in the proceedings held on 24.5.2013 at Rohtak.

The respondent SDO has submitted in his version on 24.5.2013 that the account of the consumer was ~~the~~ overhauled for the defective period from 02/2008 to 08/2009 on the basis of consumption recorded during the period 06/2010 to 10/2010. The meter of the consumer was changed vide MCO dated 18.10.2007 and next meter ~~was~~ changed vide MCO dated 18.9.2009 and after that the meter of the consumer was stolen and new meter was installed vide MCO dated 5.3.2010.

The Forum considered the facts and decides that the amount of Rs. 27,759/- is rightly recovered from the complainant.

The complaint is hereby dismissed without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 30.5.2013.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I

