



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-729/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch- 20 /UH/CGRF-729

Dated: 31.5.13

Subject: - Order in respect of complaint of Mrs. Neelam Lata regarding high voltage pilferage into normal supply due to crossing of high voltage line and normal supply line in close proximity.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Ambala.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Ambala Cantt. with a copy of order.
7. SDO, Op Sub-Division, UHBVN, Babyal.
8. Mrs. Neelam Lata, R/o 8-BBS Marg, Village Janetpur, Ambala Cantt.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Complaint No.	UH/CGRF - 729 of 2013
Date of Institution	13.03.2013
Date of Hearing	30.05.2013
Date of Order	31.05.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Smt. Neelam Lata, R/o H. No. 8, BBS Marg, Village Janetpur, Ambala regarding high voltage pilferage into normal supply due to crossing of high voltage line and normal supply line in close proximity.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Ambala Cantt.
- (2) SDO/Op., Sub-Division, UHBVN, Babyal.

.....Respondents

Appearance:-

For Complainant:

Dr. Pawan Kumar Aryan, Advocate

For the Respondent:

Sh. Harish Kumar, SDO/Op., Sub-Division, UHBVN, Babyal.



ORDER

The complainant Smt. Neelam Lata, R/o H. No. 8, BBS Marg, Village Janetpur, Ambala has pleaded regarding high voltage pilferage into normal supply due to crossing of high voltage line and normal supply line in close proximity and the Forum has the jurisdiction to hear the complainant.

It has been pleaded by the complainant that the risk emanating from the over crossing and pilferage has been reported to the respondent but of no avail. Further, it has been pleaded that the cost of the meter charged from him may be refunded back and monthly charges of Rs.40/-

The complaint was received in this office of the Forum on 19.03.2013. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 28.03.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version.

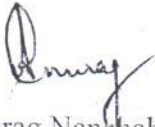
Summons were issued to both the parties for hearing on 30.04.13, 15.05.13 and 30.05.13. The complainant and the respondent SDO were present.

The respondent as per his version submitted that the complainant is supposed to provide sufficient mandatory protection after the energy meter for safety of the domestic appliance in case of fluctuation /over voltage etc. but the same was not provided by the complainant for which he is responsible for the loss caused to the domestic appliances.

The Forum considered the facts and decides that the meter cost and meter rent should not be charged from the complainant.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 30.05.2013.


(Anurag Nandahal)
Member-II


(Rajbir Singh)
Member-I

