



CONSUMER GRIEVANCES REDRESSAL FORUM
Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbv_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-725/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch- *17* /UH/CGRF-725

Dated: *2.7.13*

Subject: - Order in respect of complaint of Smt. Sunita regarding wrong inclusion of arrears in their bills.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Rohtak.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Rohtak with a copy of order.
7. SDO/OP, Sub-Division No. 2, UHBVN, Rohtak.
8. Smt. Sunita W/o Sh. Pardeep Kumar, C/o Sh. Satish Kumar, Advocate, Chamber No. 107, District Court, Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Uttar Haryana Bijli Vitran Nigam

Room No.317, II Floor, Shakti Bhawan, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Complaint No.	UH/CGRF – 725 of 2013
Date of Institution	19.03.2013
Date of Hearing	13.06.2013
Date of Order	18.06.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Smt. Sunita w/o Sh. Pardeep Kumar, C/o Sh. Satish Kumar, Advocate, Chamber No. 107, District Court, Rohtak regarding wrong inclusion of arrears in their bills.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Rohtak.
- (2) SDO, Sub-Division No. 2, UHBVN, Rohtak.

.....Respondents

Appearance:-

For Complainant:

Smt.Sunita.

For the Respondent:

Sh. S.P.Singh, SDO/OP, Sub-Division No. 2, UHBVN, Rohtak.



ORDER

The complainant Smt. Sunita w/o Sh. Pardeep Kumar. C/o Sh. Satish Kumar, Advocate, Chamber No. 107, District Court, Rohtak has pleaded regarding wrong inclusion of arrears in their bills and the Forum has the jurisdiction to listen to the complaint.

It has been pleaded by the complainant that an amount of Rs. 19615/- has been billed as arrears arbitrarily. The complainant had sold off the House 1422/34 having meter account No.JC-606 in the year 2009. His meter No.3910 is atleast 0.5Km.away from the old house. The purchaser of his house has got a new meter connection from the respondent. It is argued that there were no arrears at the time of installation of new meter as new connection could not have been released without payment of arrears.

The complaint was received in this office of the Forum on 19.03.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 26.03.13 was issued to both the parties intimating admission of his complaint for further proceedings and asking respondent to submit version.

Summon were issued to both the parties for hearing on 25.05.13 and subsequently on 13.06.13. The respondent SDO and the complainant were present.

The respondent has stated in his version that the amount of Rs.19615/- was charged in the account of Sh. Pardeep Kumar on account of amount outstanding against his father Sh. Girdhari Lal A/c No. JC-606 PDCO which is to be payable by Sh. Pardeep Kumar, being the son of the defaulter.

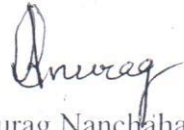
The Forum after considering all the facts decides that the amount of Rs.19615/- is recoverable from the new owner of the house 1422/34 having meter account no. JC-606 at the first place and not from the complainant. The complainant had admitted before the Forum of having indulged in corrupt practices to get the new meter installed in his old premises However, the circumstances under which new meter connection was issued on the defaulting premises may be brought to the notice of the Forum .

The complaint is disposed off without any cost on either side. File be consigned to the office record.

Ab



The order is signed by the Consumer Grievances Redressal Forum on 18.06.2013.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I

