



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, 2<sup>nd</sup> Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-722/13

To

The Managing Director,  
UHBVN, Panchkula.

Memo No. Ch- 18/UH/CGRF-722

Dated: 2.7.13

**Subject: - Order in respect of complaint of Sh. Rajinder Kumar regarding correction of NDS connection bearing A/c No. Q.1061/F.531.588H to the respondent and inaction on their part to rectify the same besides indulging in corrupt practice.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

Member-II.  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Rohtak.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Rohtak with a copy of order.
7. SDO, Op Sub-Division No. 1, UHBVN, Rohtak.
8. Sh. Rajinder Kumar S/o Sh. Harbans Lal, R/o H. No. 888/8, Para Mohalla, Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 722 of 2013
Date of Institution	01.03.2013
Date of Hearing	13.06.2013
Date of Order	18.06.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Rajinder Kumar, Subhash Takies Road, Rohtak regarding correction of NDS connection bearing A/c No. Q.1061/F.531.588H to the respondent and inaction on their part to rectify the same besides indulging in corrupt practice.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Rohtak.
- (2) AEE, Op Sub-Division No. 1, UHBVN, Rohtak.

.....Respondents

Appearance:-

For Complainant:

Rajinder Kumar.

For the Respondent:

Sh. Sandeep Bhardwaj, SDO/OP, Sub-Division No. 1, UHBVN, Rohtak.



ORDER

The complainant Sh. Rajinder kumar , Subhash Takies Road, Rohtak has pleaded regarding correction of NDS connection bearing A/c No. Q.1061/F.531.588H and inaction on the part of the complainant to rectify the same besides indulging in corrupt practice and the Forum has the jurisdiction to listen to the complaint.

It has been pleaded by the complainant that his shop is closed since 1994 and the supply is disconnected as per record. The meter could not be got removed as the shop remained closed but bills were rendered by UHBVNL upto date. It is further intimated that the details of billing from 08/04 to 11/12 shows that nothing is due from his bills and fictitious billing is done due to negligency of concerned officials. The PDCOs have been issued on 10/04, 12/04, 04/05, 08/05, 02/06, 04/06, 06/06 and 08/06 but account has not been closed.

The complaint was received in this office of the Forum on 01.03.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 19.03.13 was issued to both the parties intimating admission of his complaint for further proceedings and asking respondent to submit version.

Summon were issued to both the parties for hearing on 16.04.13 followed by subsequent hearings on 24.05.13 and 13.06.13. The respondent SDO and the complainant were present.

The respondent has stated in his version that if the meter installed in the premises MMC billing is charged on the connected load and the consumer is bound to pay the MMC bills till the meter exist in his premises. No amount other than the MMC has been charged to be consumer. The complainant himself has stated that 8 no. PDCOs have been issued but none has been effected. He knowingly ignored the situation and did not visit the Nigam's office. The supply was disconnected on 12.9.12 on PDCO.

The Forum after considering all the facts decides that the outstanding amount is rightly recoverable from the complainant and no relief can be extended to the complainant. as the bill of the consumer is correct as per norms and instructions of the Nigam.

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**Complaint No. 722 of 2013**

The complaint is disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 18.06.2013.

  
(Anurag Nanchahal)  
Member-II

  
(Rajbir Singh)  
Member-I

