



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, 2<sup>nd</sup> Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-721/13

To

The Managing Director,  
UHBVN. Panchkula.

Memo No. Ch- 14 /UH/CGRF-721

Dated: 31/5/13

**Subject: - Order in respect of complaint of Sh. R.K. Sahu regarding meter rent.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Member-I,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Rohtak.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Rohtak City with a copy of order.
7. SDO, Op Sub-Division No. 1, UHBVN, Rohtak.
8. Sh. R.K. Sahu, R/o H. No. 110, Subhash Nagar, Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).



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E-mail: uhbv\_forum2006@yahoo.com

Complaint No. UH/CGRF – 721 of 2013  
Date of Institution 1.03.2013  
Date of Hearing 24.05.2013  
Date of Order 30.5.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. R.K. Sahu, R/o H. No. 110, Subhash Nagar,  
Rohtak regarding

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Rohtak.
- (2) SDO, Op Sub-Division No. 1, UHBVN, Rohtak.

.....Respondents

Appearance:-

For Complainant:

Complainant

For the Respondent:

Sh. Devender Singh, CA O/o SDO, Op Sub-Division No. 1, UHBVN, Rohtak.



**ORDER**

The complainant Sh. R.K. Sahu, R/o H. No. 110, Subhash Nagar, Rohtak got an electric connection meter A/c No. SD-891 under SDO, Op Sub-Division No. 1, UHBVN, Rohtak and Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that he had purchase the meter on 15.11.2012 for Rs. 3415/- vide receipt No. 11/075591 from the department on cash payment and the charging of meter rent by the department is illegal.

The complaint was received in the office of the Forum on 1.3.13. The Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 19.3.13 issued to both the parties asking the complainant to submit an affidavit which is mandatory as per HERC guidelines and respondent was asked to submit his version/reply duly supported with attested affidavit. Since the respondent did not submit its version in time and so the matter was taken up for hearing fixed on 24.5.2013 at Guest House, Rohtak. The respondent submitted the version on 24.5.2013.

The respondent submitted that as per his version the meter rent was charged @ Rs 40/- for the month of 2/2013 and 4/2013. Now Rs. 80/- meter rent charged has been adjusted vide SC & AR No. 174/338 which will be refunded in the next bill of the complainant & no meter rent shall be charged in future.

The grievances of the complainant has been redressed by the respondent and no further action is required in the matter.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 30.5.2013.

  
(Anurag Nanchahal)  
Member-II

  
(Rajbir Singh)  
Member-I

