



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-719/13

To

The Managing Director,
UHBVN, Panchkula.


Memo No. Ch- 12 /UH/CGRF-719

Dated: 31/5/13

Subject: - Order in respect of complaint of Sh. Ram Chander regarding meter rent.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Rohtak.
- ✓ 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Rohtak City with a copy of order.
7. SDO, Op Sub-Division No. 1, UHBVN, Rohtak.
8. Sh. Ram Chander S/o Sh. Dharam Singh, R/o Shop No. 51, Sector-2, Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF – 719 of 2013
Date of Institution 01.03.2013
Date of Hearing 24.05.2013
Date of Order 30.5.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Ram Chander S/o Sh. Dharam Singh, R/o Shop No. 51, Sector-2, Rohtak regarding meter rent.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Rohtak.
- (2) SDO, Op Sub-Division No. 1, UHBVN, Rohtak.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Sh. Sandeep Bhardwaj, SDO, Op Sub-Division No. 1, UHBVN, Rohtak.



ORDER

The complainant Sh. Ram Chander S/o Sh. Dharam Singh, R/o Shop No. 51, Sector-2, Rohtak got a NDS connection under 'OP' Sub-Division No. 1, UHBVN, Rohtak and Forum has the jurisdiction to hear this complaint.

The complainant has pleaded that he had applied for NDS connection on 14.8.2012 and paid Rs. 4025/- which includes meter cost of Rs. 1215/- vide BA16 No. 255/075270 dated 14.8.2012 but meter rent charged by the department in the energy bill is illegal.

The complaint received in the office of the Forum on 01.03.13. The Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 14.3.13 issued to both the parties asking the complainant to submit an affidavit which is mandatory as per HERC guidelines and respondent was asked to submit his version/reply duly supported with attested affidavit. Since the version was not received in time, the matter was taken up for hearing fixed on 24.5.2013 at Guest House, Rohtak. The respondent submitted the version on 24.5.2013.

The respondent submitted that as per his version meter rent was got charged during 2/2013 to 4/2013 at the rate of Rs. 40/- per bill. Now a sum of Rs. 80/- has been adjusted in the bill of the complainant vide SC &AR No. 175/338 which will be refunded in the next bill of the complainant and no meter rent will be charged in future.

The grievance of the complainant has been redressed by the respondent and no further action is required in the matter.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 30.5.2013.


(Anurag Nanchahal)
Member-II


(Rajbir Singh)
Member-I

