



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-716/13

To

The Managing Director,
UHBVN, Panchkula.


Memo No. Ch-21 /UH/CGRF-716

Dated: 31.5.13

Subject: - Order in respect of complaint of Sh. Ram Nath regarding non shifting of 11KV AP line crossing over the residential premises of the petitioner.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Karnal.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Sub-Urban Division No. 1, UHBVN, Karnal with a copy of order.
7. SDO, Op Sub-Division, UHBVN, Garhi Birbal.
8. Sh. Ram Nath S/o Sh. Bhagat Ram, R/o Village Dabkoli Kalan, Karnal..

For information & further necessary action with respect to order of Forum (copy enclosed).

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Room No.317, II Floor, Shakti Bhawan, Sector-6, Panchkula
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Complaint No.	UH/CGRF - 716 of 2013
Date of Institution	05.03.2013
Date of Hearing	30.05.2013
Date of Order	31.05.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Ram Nath S/o Sh. Bhagat Ram R/o Village Dabkoli Kalan, Karnal regarding non shifting of 11KV AP Line crossing over the residential premises of the petitioner

.....Complainant/Petitioner

Vs

- (1) XEN, Op Sub-Urban Division No.1, UHBVN, Karnal.
- (2) SDO/Op. Sub-Divn. , UHBVN, Garhi-Birbal, Karnal.

.....Respondents

Appearance:-

For Complainant:

Ram Nath

For the Respondent:

Bhupinder Pal Singh, S.D.O., Op. Indri.



ORDER

The complainant Sh. Ram Nath S/o Sh. Bhagat Ram R/o Village Dabkoli Kalan, Karnal has pleaded regarding non shifting of 11KV AP Line crossing over the residential premises of the petitioner as this line is causing danger to life and property of the petitioner and the Forum has the jurisdiction to try this complainant.

It has been pleaded by the complainant that he has deposited the estimated amount of Rs .12730/- as worked out by the respondent. Subsequently, the SJO was issued on 14.05.10 but the same was not effected and no work has yet been carried out even after lapse of around three years. The complainant has pleaded before the forum that corrective measures may be taken without any further delay.

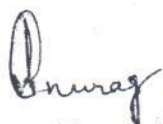
The complaint was received in this office of the Forum on 05.03.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 14.03.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version.

Summons were issued to both the parties for hearing on 16.04.13, 15.05.13 and 30.05.13. The respondent SDO and the complainant both were present. It is stated by the respondent in its reply that a pole was installed for shifting the line but the villagers did not allow to shift the line on their land and due to heavy resistance from the villagers the work could not be executed till now.

The Forum considered the facts and decides that the respondent shall shift the line through some other alternate route in consultation with the complainant . If still the problem persists FIR may be lodged against those who are obstructing the way of Nigam's officials in proper discharge of their duties. The compliance be reported within 20 days of the receipt of the order of the Nigam.

The complaint is disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 31.05.2013.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I

