



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbv_n_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-715/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch-20 /UH/CGRF-715

Dated: 2.7.13

Subject: - Order in respect of complaint of Sh. Chhottu Ram regarding correction of the wrong billing.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Jhajjar.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Beri with a copy of order.
7. SDO/OP, Sub-Division, UHBVN, Beri.
8. Sh. Chhottu Ram S/o Sh. Harmukh Rai Sharma, R/o Dubal Dhan, C/o Sh. K.C. Sharma, Prem Nagar, Gali No. 4, Delhi Road, Charkhi Dadri, Biwani.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Room No.317, II Floor, Shakti Bhawan, Sector-6, Panchkula

E-mail: uhbv_n_forum2006@yahoo.com

Complaint No.	UH/CGRF – 715 of 2013
Date of Institution	05.03.2013
Date of Hearing	13.06.2013
Date of Order	18.06.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Chhottu Ram S/o Sh. Harmukh Rai Sharma,
R/o Dubal Dhan, C/o Sh. K. C. Sharman, Prem Nagar, Gali No. 4, Delhi Road,
Charkhi Dadri, Bhiwani regarding correction of the wrong billing.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Beri.
- (2) SDO, Sub-Division, UHBVN, Beri.

.....Respondents

Appearance:-

For Complainant:

None.

For the Respondent:

Sh. S.K. Hooda, AEE/OP, Sub-Division, UHBVN, Beri.



ORDER

The complainant Sh. Chhottu Ram S/o Sh. Harmukh Rai Sharma, R/o. Dubal Dhan, C/o Sh. K. C. Sharman, Prem Nagar, Gali No. 4, Delhi Road, Charkhi Dadri, Bhiwani has pleaded regarding correction of the wrong billing and the Forum has the jurisdiction to listen to the complaint.

It has been pleaded by the complainant that he had apply for disconnection meter A/c No. D2-319 on 11.07.07 under Op.S/Divn. Beri and had cleared all his dues till that date. The respondent had disconnected my connection but the meter was not dismantled. The bill for Rs. 7642/- has wrongly been raised now after 5-6 years and he did not consume any electricity during this period. He is residing with his family in Charkhi Dadri since then.

The complaint was received in this office of the Forum on 05.03.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 14.03.13 was issued to both the parties intimating admission of his complaint for further proceedings and asking respondent to submit version.

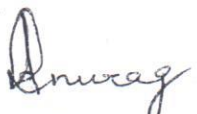
Summon were issued to both the parties for hearing on 18.04.13 and subsequent hearings on 24.05.13 and 13.06.13. The complainant was absent and respondent SDO was present.

The respondent has stated in his version that the complainant has sold off his property which was unoccupied for the last 5 years to the third party which is ready to make the payment of the entire arrears. Part payments of Rs. 2000/- has already been made by the new consumer on 16.05.2013

In view of above facts the Forum directs the respondent to ensure the recovery of all the arrears from the next bill and report the compliance to the Forum immediately thereafter.

The complaint is disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 18.06.2013.


(Anurag Nanchahal)
Member-II


(Rajbir Singh)
Member-I

