



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbv_n_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-714/13

To

The CMD,
UHBVN, Panchkula.

Memo No. Ch- 11 /UH/CGRF-714

Dated: 30/4/13.

Subject: - Order in respect of complaint of Sh. Kunal Relon.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
 2. CE/OP, UHBVN, Panchkula.
 3. SE/ 'OP' Circle UHBVN, Kaithal.
 4. CGM/Commercial UHBVN, Panchkula.
 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
 6. XEN/OP Division, UHBVN, Kaithal with a copy of order.
 7. SDO/Op, Sub Urban, Sub-Divn No.1, UHBVN, Kaithal.
 8. Sh. Kunal Relon s/o Sh Umesh Kumar Relon Resident of House No.267 Sector 20, Huda Kaithal.
- For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 714 of 2013
Date of Institution	04.03.2013
Date of Hearing	18.04.2013
Date of Order	24.04.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Sh. Kunal Relon s/o Sh Umesh Kumar Relon
R/o H. No.267 Sector 20, Huda Kaithal.

.....Complainant/Petitioner

Vs

- (1) XEN/ Op Division, UHBVN, Kaithal.
- (2) SDO/Op, Sub Urban, Sub-Divn. No.1, UHBVN, Kaithal.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Ram Phal SDO

ORDER

The complainant Sh. Kunal Relon s/o Sh Umesh Kumar Relon Resident of House No.267 Sector 20, Huda Kaithal got NDS Electric connection bearing account no. KU18-3759 under Operation Suburban Sub Division No. 1, UHBVN Kaithal and the forum has the jurisdiction to hear this complaint.

It has been pleaded by the complainant that meter account no. KU18-3759 in the name of his late father has been billed for arrear in the bill dated 27/2/12 for Rs.20677 stated to be average adjustment for the period 7/5/12 to 6/7/12 and 1/2008 to 3/2008, 9/2008 for meter defective period on the basis of consumption for the period 7/09, 9/09, 11/09. The complainant contested that the average adjustment contaminates sale circular no. 29/2011 and 17/2012 and he is willing to pay as per the sales circular as already requested by him dated 14/8/12, 31/10/12. Further a sum of Rs 3200 (Rs 2225 vide receipt no. 107/45824 dated 7/3/2008 + Rs 975 vide receipt no. 106/45824 dated 7/3/2008) got deposited as cost of meter. The meter is installed on the wall outside the premises and liability to replace the meter lies with the Nigam as per sales circular no.29/2008 and 14/2012 and no cost is to be recovered from the consumer. The complainant had deposited a sum of Rs 2270 as ACD vide receipt no. 7/3213 dated 31/8/2008 and Rs.3500 vide receipt no.14/5543 dated 17/7/2003 but no interest from the date of deposit to 3/2012 paid although the complainant is entitled for the payment of interest as per sales circular no 45/2005, 13/2006, 37/2006, 14/2006, 46/2007, 21/2008, 13/2009, 15/2010, 9/2011 and 4/2012.

The complainant wants overhauling of his meter account from 1/2008 to 3/2008 on the basis of consumption of succeeding months after the replacement of meter and installation of new meter as per sale circular no. 29/2011 and 17/2012. Rs 3200 as cost of meter be ordered to be refunded. Interest on ACD, consumer security be paid to the complainant from the date of deposit to 3/2012. Compensation of Rs 10000 along with Rs 5000 as the cost of the complaint must be given to the complainant.

The complaint of the petitioner was received in the office of the forum on 4/3/2013. The forum considered the facts and found the petition feasible for acceptance and the same was got admitted. Notice of motion issued to both the parties intimation to



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the complainant for the acceptance of his complaint and asking the respondent to submit version/reply supported with affidavit duly attested by oath commissioner/notary public.

The respondent didn't submit the version on time and summon was issued for hearing on 16/4/13 in Panchkula. The complainant didn't attend and the respondent supplied the request application of the complainant dated 13/4/2013 through his office letter memo no. 1798 dated 15/4/2013. The complainant vide his request application dated 13/4/2013 has intimated that his grievances has been settled by the respondent and he didn't want to pursue the complaint further.

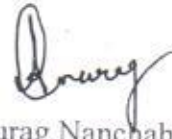
The forum considered the facts that since the grievances of the complainant has been settled and the complaint is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 24/4/2013.

The compliance of the order be informed within 15 days of receipt of the order.



Rajbir Singh
Member-I



Anurag Nanchahal
Member II

