



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-713/13

To

The CMD,
UHBVN. Panchkula.


Memo No. Ch- 18 /UH/CGRF-713

Dated: 14/5/13

Subject: - Order in respect of complaint of Smt.Shakuntla Devi.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. SE/ 'OP' Circle UHBVN, Kaithal.
4. CGM/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Kaithal with a copy of order.
7. SDO/Op Sub-Divn. No.1, UHBVN, Kaithal.
8. Smt. Shakuntla Devi W/o Sh. Rullia Ram Saini, Near Ramji Catterer, Outside Chandana Gate, Kaithal.

For information & further necessary action with respect to order of Forum (copy enclosed).



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IIInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbv_n_forum2006@yahoo.com

Complaint No. UH/CGRF – 713 of 2013
Date of Institution 04.03.2013
Date of Hearing 30.04.2013
Date of Order 30.04.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Smt. Shakuntla Devi W/o Sh. Rullia Ram Saini,
Near Ramji Catterer, Outside Chandana Gate, Kaithal regarding transfer of defaulting
amount.

.....Complainant/Petitioner

Vs

- (1) XEN/ Op Division, UHBVN, Kaithal.
- (2) SDO/Op, Sub-Divn. No.1, UHBVN, Kaithal.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Kuldeep Singh LM, O/o SDO, S/Divn. No.1, Kaithal.



ORDER

The complainant Smt. Shakuntla Devi W/o Sh. Rullia Ram Saini, Near Ramji Catterer, Outside Chandana Gate, Kaithal wants NDS connection in the premises which has been purchased by her, from SDO, S/Divn. No.1, UHBVN, Kaithal vide her application dated 17.11.12. The forum has the jurisdiction to hear this complaint.

The complainant has pleaded that she purchased the property on 28.03.12 alongwith Smt. Radha Devi W/o Sh. Leela Ram from Smt. Nirmal Devi W/o Sh. Mahender Singh Saini who in turn has purchased the said property from Sh. Kailash Chand Malhotra R/o Gali No. 5, Amargarh Gamri, Kaithal on 20.06.2011. There is defaulting amount outstanding against the above property in the name of Sh. Kailash Chand Malhotra against meter no. MS-137 (Kailash Chand Ice Factory). The complainant wants new electric connection on this property for which she has been asked to deposit Rs. 58951/- by SDO/Sub Divn. No. No. 1, Kaithal, but the complainant wants the transfer of this amount outstanding in the name of Sh. Kailash Chand to his other meter A/c No.KA-21-0160 DS and KA-16-0677 NDS.

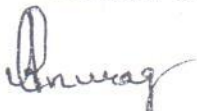
The complaint received in the office of the forum on 04/3/2013. The forum considered the facts and found the petition feasible for acceptance and same was admitted. Accordingly a notice of motion got issued to both the parties intimating to the complainant for acceptance of his complaint and to the respondent to submit version/reply supported with affidavit duly attested by oath commissioner/notary public. The version was not received in time, so the matter was taken up for proceeding on 16.04.13 & 30.04.13 at Panchkula. Complainant did not attend but respondent attended on both the hearings as well as submitted version on 30.04.13.

The respondent stated as per his version that there are clear cut terms & conditions on the Application & Agreement form filled by the complainant that "There is no outstanding defaulting amount against the premises on which the connection is being sought" Moreover the respondent also supplied copy of Nigam Circular No. 03/2013 the recovery of outstanding dues from the defaulting premises.

The Forum considered the facts and agrees with the version of the respondent regarding refusal of new connection in the premises due to outstanding defaulting amount Rs. 58951/- in the name of Sh. Kailash Chand against A/c No.MS-137 Ice Factory.

The present complaint is hereby dismissed without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 30/4/2013.



(Anurag Nanchahal)

(Member II)




(Rajbir Singh)

(Member-I)