



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-710/13

To

The CMD,
UHBVN, Panchkula.


Memo No. Ch- 19 /UH/CGRF-710

Dated: 30/04/13.

Subject: - Order in respect of complaint of Sh. Saroop Singh.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. SE/ 'OP' Circle UHBVN, Ambala.
4. CGM/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/Op, Division, UHBVN, Panchkula with a copy of order.
7. SDO/Op, Sub-Divn., UHBVN, Pinjore.
8. Sh.Saroop Singh S/o Sh.Mangal Singh, H.No.1202/B-2,Vishwakarma Colony, Pinjore

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 710 of 2013
Date of Institution	18.02.2013
Date of Hearing	16.04.2013
Date of Order	24.04.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Saroop Singh S/o Sh. Mangal Singh, H.No. 1202/B-2, Vishwakarma Colony, Pinjore, regarding development charges.

.....Complainant/Petitioner

Vs

- (1) XEN/ Operation, Division, UHBVN, Panchkula.
- (2) SDO/Op, Sub-Divn. No.1, UHBVN, Pinjore.

.....Respondents

Appearance:-

For Complainant:

Saroop Singh

For the Respondent:

Pritam Singh

ORDER

The complainant Sh. Saroop Singh S/o Sh. Mangal Singh, H.No.1208/B-2, Vishwakarma Colony, Pinjore got an electric connection bearing A/c No. A23PP32-0455A under SDO/Op,Sub divn., UHBVN, Pinjore, and the forum has the jurisdiction to hear this complaint.

The Complainant has pleaded that he got the connection A/c no. A233/PP32-0455A after construction of his house in 1979-80. His son Gurmeet Singh was got married in 2004, He gave some portion of the house to him for separate living and also authority letter for installation of new meter/new connection in his portion of his house. The new connection bearing A/c no. A23PP33-0655 was installed in 2004 in the house. Sh. Gurmeet Singh collected the electricity bill of new meter and deposited the payment of the bill. In the next bill of Sh. Gurmeet Singh development charges got levied and on non-payment the meter was got removed by UHBVN in 2005. After that the payment of bill of Sh. Gurmeet Singh which includes development charges were added in the bill of the complainant by UHBVN. On objection by the complainant, charges were not levied for some time but the same were again charged in the bill in 2010 and he was asked to pay the same as the same were got levied as per Audit Report. The complainant contested that there is billing group of PP32 in Vishwakarma Colony and group no. PP33 was allotted in the new connection in the name of his son Sh. Gurmeet Singh. Their house is only in 150 Sq. Yards whereas the development charges have been levied for excess area and Vishwakarma Colony is regularized colony and he wants development charges to be removed from his electricity bill.

The application of the petitioner was received in the office of the Forum on 18.02.13. The forum considered the facts and found the petition feasible for acceptance and the same was got admitted. Accordingly, notice of motion dated 26.02.2013 was issued to both the parties, intimation to the petitioner for acceptance of his complaint and to the respondent to supply version/reply duly supported with affidavit attested from Notary Public/Oath Commissioner.

The respondent did not submit the version/reply in time so the matter was taken up for hearing on 26.03.13, 04.04.2013, 16.04.2013 at Panchkula. The respondent submit the version on 16.04.13 stating that the development charges charged by the Audit Party

should be withdrawn from A/c of the complainant as well as from the A/c of his son Gurmeet Singh.

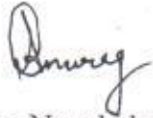
The forum observed that both the connection are in the regularized colony and development charges are not leviable but got levied due to allotment of wrong billing group at the time of connection of his son Gurmeet Singh.

The forum decides that development charges levied as above should be withdrawn immediately from the A/c of the complainant as well as from the A/c of his son alongwith surcharge and the meter in the name of his son Gurmeet Singh should be installed immediately. The respondent is hereby warned not to repeat such mistake in future.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 24/4/2013.

The compliance of the order be informed within 15 days of receipt of the order.



(Anurag Nanchahal)
Member II



(Rajbir Singh)
Member-I