



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-709/13

To

The Managing Director,
UHBVN. Panchkula.

Memo No. Ch-21 /UH/CGRF-709

Dated: 2/7/13

Subject: - Order in respect of complaint of Sh. Puneet Jain regarding correction of bill for peak load hours.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

3. Secretary/HERC, Sec-4, Panchkula.
4. CE/OP, UHBVN, ~~Karnal~~ Panchkula
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Karnal.
- ✓ 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP City Division, UHBVN, Karnal with a copy of order.
7. AEE/OP, Sub-Urban Sub-Division, UHBVN, Karnal.
8. Sh. Puneet Jain S/o Sh. Rattan Lal Jain, R/o H. No. 84, Sector-14, Urban Estate, Karnal.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 709 of 2013
Date of Institution	14.02.2013
Date of Hearing	18.06.2013
Date of Order	20.06.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Puneet Jain S/o Sh. Ratten Lal Jain, R/o H. No. 84, Sector-14, Urban Estate, Karnal regarding correction of bill for peak load hours.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Karnal.
- (2) AEE, Op Sub-Urban Sub-Division, UHBVN, Karnal.

.....Respondents

Appearance:-

For Complainant:

Sh. Puneet Jain.

Complainant.

For the Respondent:

Sh. Dharam Suhag, AEE/OP, Sub-Urban Sub-Division, UHBVN. Karnal.



ORDER

The complainant Sh. Puneet Jain S/o Sh. Rattan Lal Jain, R/o H. No. 84, Sector-14, Urban Estate, Karnal got LS connection A/c No. L-13-HT01-0041 in the name of M/s Shree Wardhman Agro Tube under 'OP' Sub-Urban Sub-Division, UHBVN, Karnal and Forum has the jurisdiction to hear this complaint.

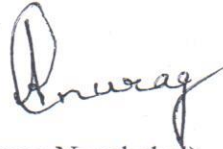
The complainant has pleaded that his LS connection having connected load 247 KW with CD 260 KVA on 11 KW supply and the reading of slots of peak load hours from 18.00 to 18.30 & 18.30 to 19.00 hrs being recorded abnormal from the very first day of the release of his connection. His problem of correction of bill for peak load hours is not solved by SDO/XEN and he wants his problem to be solved.

The complaint was received in the office of the Forum on 14.02.13. The Forum considered the facts and found the petition feasible for acceptance and the same was got admitted. Accordingly, notice of motion dated 26.02.13 issued to both the parties, intimation to the complainant for acceptance of his complaint and to the respondent to submit his version/reply duly supported with attested affidavit from Notary Public/Oath Commissioner. Since the version was not received in time, the matter was taken up for hearing fixed on 26.03.13, 04.04.13, 16.04.13, 18.06.13 at Panchkula. Both the parties attended the hearing and the respondent submitted version dated 04.04.13.

The respondent submitted as per his version that the grievance of the complainant has already been redressed. The complainant meanwhile filed a suit in the above case in Civil Court, Karnal on 06.04.13.

Since the complainant does not seem to be interested to pursue his complaint in this Forum, the complaint of the complainant is hereby dismissed without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 20.06.2013.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I

