



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 2nd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-704/13

To

The Managing Director,
UHBVN, Panchkula.

Memo No. Ch- 31 /UH/CGRF-704

Dated: 31-5-13

Subject: - Order in respect of complaint of Sh. Amar Aneja regarding quashing of electricity bills dated 10.9.12 and 10.11.12 for the month of Aug, 12 and Oct, 12 for a sum of Rs. 1,20,349/- and Rs. 3,27,044/- showing sundry charges as Rs. 1,08,965/- and Rs. 1,82,930/- respectively being exorbitant, erroneous and arbitrary.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial UHBVN, Panchkula.
4. SE/OP, Circle, UHBVN, Panipat.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Samalkha with a copy of order.
7. SDO, Op Sub-Division, UHBVN, Samalkha.
8. Sh. Amar Aneja, Prop. Bharat Pipe Fittings, 42, HSIIDC, Samalakra, Panipat.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF – 704 of 2013
Date of Institution 07.02.2013
Date of Hearing 15.05.2013
Date of Order 17.05.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Amar Aneja regarding quashing of electricity bills dated 10.9.12 and 10.11.12 for the month of Aug, 12 and Oct, 12 for a sum of Rs. 1,20,349/- and Rs. 3,27,044/- showing sundry charges as Rs. 1,08,965/- and Rs. 1,82,930/- respectively being exorbitant, erroneous and arbitrary.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Samalakra.
- (2) SDO, Op City Sub-Division, UHBVN, Samalkha.

.....Respondents

Appearance:-

For Complainant:

Sh. Amar Aneja

For the Respondent:

Sh. Ashish, SDO Op City Sub-Division, UHBVN, Samalkha.



ORDER

The complainant Sh. Amar Aneja Proprietor of M/s Bharat Pipe Fittings, Plot No.42, HSIIDC, Samalkha, Panipat has pleaded regarding quashing of electricity bills dated 10.09.12 and 10.11.2012 for the month of Aug.12 and Oct.12 for a sum of Rs.120349/- and Rs.327044/- showing sundry charges as Rs.108964/- and Rs.182930/- respectively being exorbitant, erroneous and arbitrary and the Forum has the jurisdiction to listen to the complainant.

It has been pleaded by the complainant that it is running a small scale industry situated in the Industrial Area and having an electricity connection A/c No. HS21-0029-M and was regular in making the payment till September 2012. It had received electricity bills dated 10.09.12 and 10.11.2012 for the month of Aug.12 and Oct.12 for a sum of Rs.120349/- and Rs.327044/- showing sundry charges as Rs.108964/- and Rs.182930/-. The complainant has sought the information regarding the calculation of such exorbitant bills from the respondents which has not been provided to it. The complainant is running a small scale industry in an Industrial area but NDS Connection has been sanctioned by the respondent instead of LTI connection and the petitioner is paying more for the electricity consumption than what he is required to pay. The complainant has not changed the nature of manufacturing activity from commencement till date. The complainant has pleaded before the forum that corrective measures may be taken without any further delay.

The complaint was received in this office of the Forum on 07.02.13. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 08.02.13 was issued to both the parties intimating admission of his complaint for further proceedings and asking respondent to submit version.

Summons were issued to both the parties for hearing on 15.03.13 followed by subsequent hearings on 29.03.13, 18.04.13, 23.04.13, 30.04.13 and 15.05.13. The respondent SDO and the complainant were present.

The respondent has stated in his version that the amount of Rs.108294/- has been withdrawn vide SC&AR No. 310/337 due to double charge. It has been stated by the respondent that the amount of Rs.182226/- is charged as per the provision in the sale circular No.60/2007.

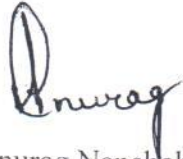
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The Forum after considering all the facts decides that the complainant shall make the payment of the rightful claim of the respondent for Rs.182226/- while the claim for payment of Rs.108294/- has since been withdrawn by the respondent.

The complaint is disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 17.05.2013.



(Anurag Nanchahal)
Member-II



(Rajbir Singh)
Member-I

