



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-700/13

To

The CMD,  
UHBVN, Panchkula.

Memo No. Ch- 20 /UH/CGRF-700

Dated: 30/04/13.

**Subject: - Order in respect of complaint of Sh. Raj Kumar.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Member-I,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
  2. CE/OP, UHBVN, Rohtak.
  3. SE/ 'OP' Circle UHBVN, Sonapat.
  4. CGM/Commercial UHBVN, Panchkula.
  5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
  6. XEN/OP Division, UHBVN, Sonapat with a copy of order.
  7. SDO/Op Sub-Divn, Model Town, UHBVN, Sonapat.
  8. Sh. Raj Kumar Kapoor R/o # 1897, Sec-12, Sonapat.
- For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 700 of 2013
Date of Institution	04.02.2013
Date of Hearing	18.04.2013
Date of Order	18.04.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Raj Kumar R/o H.No. 1897, Sec-12, Sonapat.

.....Complainant/Petitioner

Vs

- (1) XEN/ Op Division, UHBVN, Sonapat.
- (2) SDO/Op, Sub-Divn, Model Town, UHBVN, Panchkula.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Pardeep Kumar SDO

## ORDER

The complainant Sh. Raj kumar Resident of House No. 1897 Sector 12, Sonapat got an electric connection bearing Account No SR11-0354 under operation subdivision Model Town UHBVN Sonipat and the forum has the jurisdiction to hear this complaint.

It has been pleaded by the complainant that his meter got checked by vigilance team on 23/07/2012 and he got notice for payment of penalty Rs. 69266 & Rs. 43466. His consumption has remained almost same during 2012 as compared to the consumption for the corresponding period of 2011 except in July, 2012. He wants relief in penalty towards extension of unauthorized load and slowness of meter.

The application of the petitioner was received in the office of the forum on 4/2/2013. The forum considered the facts and found the petition feasible for acceptance and same was admitted. Accordingly a notice of motion dated 8/2/2013 was issued to both parties, information to the petitioner for the acceptance of his complaint and asking the respondent to submit version/reply supported with affidavit duly attested by oath commissioner/notary public.

The respondent did not submit the version in time so the matter was taken up for hearing on 1/3/2013 at Rohtak and on 25/3/2013 at Sonipat. The respondent submitted the version on 25/3/2013 stating that the meter of the petitioner was checked by vigilance team on 23/7/2012, connected load found 10.3KW against sanctioned load of 5.8KW vide LL1 No.13/1855 and it was recommended to get the meter checked from M&T lab. The respondent as per Nigam instructions sent a notice on 12/11/2012 to the complainant to deposit Rs25595 for an unauthorized extension of load. The meter got checked in M&T lab on 21/12/2012 and meter was found running slow by 66.66%. On the basis of M&T lab Report, the respondent revised the amount towards unauthorized extension of load from Rs 25595 to Rs 46171 vide notice dated 24/12/2012 and another notice for deposit of Rs43466 towards slowness of meter on the same day.

The forum considered the facts and observed that the complainant is liable to pay Rs 46171 towards unauthorized extension of load as well as Rs 43466 towards slowness of meter as per M&T lab report as per the instruction of the Nigam.

The complaint is hereby disposed of without any cost on either side. File be consigned to the office record.



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The order is signed by the Consumer Grievances Redressal Forum on 24/4/2013.  
The compliance of the order be informed within 15 days of receipt of the order.



Rajbir Singh  
Member-I



Anurag Nanchahal  
Member II