



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

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**Complaint No. CGRF-695/13**

To

The CMD,  
UHBVN, Panchkula.


Memo No. Ch-39 /UH/CGRF-695

Dated: 2. 7-13

**Subject: - Order in respect of complaint of M/s GRM OVERSEAS Ltd. Panipat**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Member-I,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial, UHBVN, Panchkula.
4. SE/ 'OP' Circle UHBVN, Panipat.
- ✓ 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP, Sub Urban, Division, UHBVN, Panipat with a copy of order.
7. SDO/OP, Sub Division, UHBVN, Isaran Panipat.
8. M/s GRM OVERSEAS Ltd., Gohana Road, Near Sugar Mill, Panipat.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Complaint No.	UH/CGRF - 695 of 2013
Date of Institution	16.01.13
Date of Hearing	15.05.13
Date of Order	01.07.13

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of GRM Overseas Ltd. Gohana Road, Near Sugar Mill Panipat regarding treating their connection on general feeder instead of treating it as on independent feeder.

.....Complainant/Petitioner

Vs

- (1) XEN, Operation Sub-Urban Division , UHBVN, Panipat.
- (2) SDO, Op Sub-Division, UHBVN, Israna, Panipat.

.....Respondents

Appearance:-

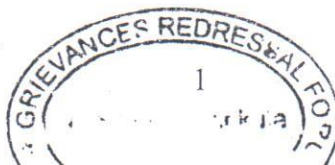
For Complainant:

Sh. Hukam Chand Garg

For the Respondent:

Sh. Devesh Dahiya

SDO/Op., Israna.



**ORDER**

The complainant Hukam Chand Garg on behalf of M/s GRM Overseas Ltd. Gohana Road, Near Sugar Mill Panipat has pleaded regarding treating their connection on general feeder instead of treating it as an independent feeder and have got an electric connection bearing Meter A/c NA5-4 in its name under Op Sub-Division, UHBVN, Israna and the Forum has the jurisdiction to hear this Complaint.

The applicant has pleaded that its connection was released in General category in the year 2007 on Vijay Hatchery feeder already existing since 2005 that was fed from 33KV Naultha Power House. Four-Five more connections were released on that feeder by the respondent. After energisation of 33KV Dahar Power House all the connections were shifted on 11 KV Dahar Industrial Feeder except the complainant. It has been pleaded by the complainant that neither did they ever apply for independent feeder nor they had deposited any cost with the respondent. It has further been argued that when their connection existing for more than five years is being treated as general feeder category, then now how it can be treated on independent feeder automatically. From Sept.2012 onwards, the respondent has started raising bills taking the reading from the meter installed at the sub-station and started distributing losses of the energy on pro-rata basis in proportion of their consumption among the consumers which is totally wrong as it is not an independent feeder. Therefore the bills should be corrected treating their connection as General Feeder

The application of the petitioner was received in this office of the Forum on 16.01.13. The Forum considered the facts and found the petition feasible for acceptance and the same was admitted on 24.01.13. Notice of motion was issued on 05.02.13 to both the parties intimating the complainant that his complaint has been admitted for further proceedings and asking respondent to submit his version duly supported with attested affidavit from Oath Commissioner/Notary Public. Since the version was not received in time, the matter was taken up for hearing on 01.03.13 and the subsequent proceedings were held on 29.03.13, 18.04.13, 23.04.13, 30.04.13 and 15.05.13.

The respondent SDO submitted his version on 23.04.13 stating that as only two connections are existing on this feeder and according to S.C. No.U-3/2012 and U-19/2012 the billing of the consumers having connection less than five on a feeder should be on pro-rata basis from sub-station end. So this feeder is treated as an

**Complaint No. 695 of 2013**

independent feeder and accordingly has been billed from sub-station end. It has further been stated that since there are two connections on this feeder and runs for 22 to 24 hours in a day is also one of the major reasons for billing it from sub-station end according to instructions.

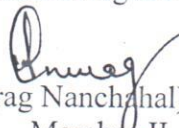
A clarification was sought from CGM/Commercial regarding their interpretation of circulars referred by the respondent in submission of its version referred above but no response has been received till date.

The Forum considered the facts and directs the respondent to treat the connection of the petitioner on General Feeder and bills be corrected accordingly.

The complaint is hereby disposed off without any cost on either side.

File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 01.07.13

  
(Anurag Nanchahal)  
Member-II

  
(Rajbir Singh)  
Member-I

