



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-694/13

To

The CMD,
UHBVN. Panchkula.


Memo No. Ch- 30 /UH/CGRF-694

Dated: 30/4/13

Subject: - Order in respect of complaint of Sh. K.L. Chawla.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. CGM/Commercial, UHBVN, Panchkula.
4. SE/ 'OP' Circle UHBVN, Karnal.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP, City Division, UHBVN, Karnal with a copy of order.
7. SDO/OP, Sub urban Sub Divn., UHBVN, Karnal.
8. Sh. K.L. Chawla, H.No.1083, Adarsh Nagar, Kunjpura Road, Karnal.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Room No.317, II Floor, Shakti Bhawan, Sector-6, Panchkula

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Complaint No.	UH/CGRF - 694 of 2013
Date of Institution	24.01.13
Date of Hearing	29.04.13
Date of Order	30.04.13

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh.K.L.Chawla R/o H. No. 1083, Adarsh Nagar, Kunjpura Road, Karnal regarding wrong billing .

.....Complainant/Petitioner

Vs

- (1) XEN, Op City Division, UHBVN, Karnal.
- (2) SDO, Op SUB-Urban Sub-Division, UHBVN, Karnal.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Sh. Dharam Suhag AEE, Sub-urban Sub-Division, Karnal.



ORDER

The complainant Sh.K.L.Chawla R/o H. No. 1083, Adarsh Nagar, Kunjpura Road, Karnal has got an electric connection bearing A/c No. L-525-3219-H under Op Sub-Urban Sub-Division, UHBVN, Karnal and the Forum has the jurisdiction to try this Complaint.

It has been pleaded by the complainant that a demand notice of Rs.49695/- has been served on account of overhauling for the period 07/07 to 06/08 on the basis of 02/09 to 12/09 .The premises was having connected load of 1KW which was enhanced to 12 KW from 24th April 2008.The meter has been read regularly till date and the connection has been charged as per the applicable tariff accordingly.

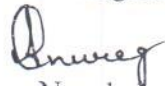
The application of the petitioner was received in this office of the Forum on 24.01.13. The Forum considered the facts and found the petition feasible for acceptance. Notice of motion dated 25.01.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version.

The respondent SDO submitted version dt 30.04.13 stating that the case has been re-examined by SO/RAP-6 and after approval from the Chief Auditor, the account of the consumer has again been overhauled and Rs.49695/- have been adjusted in the bills of the consumer .

The Forum considered the facts and observed that the grievance of the complainant had been redressed and no further action is required in the matter. The complaint is hereby disposed off without any cost on either side.

File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 30.04.13


(Anurag Nanchahal)
Member-II


(Rajbir Singh)
Member-I

