



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-693/13

To

The CMD,
UHBVN, Panchkula.

Memo No. Ch- 23 /UH/CGRF-693

Dated: 30/04/13.

Subject: - Order in respect of complaint of Sh. Matu Ram.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
 2. CE/OP, UHBVN, Rohtak.
 3. SE/ 'OP' Circle UHBVN, Jhajjar.
 4. CGM/Commercial UHBVN, Panchkula.
 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
 6. XEN/Op, Division, UHBVN, Jhajjar, with a copy of order.
 7. SDO/Op, Sub-Divn., UHBVN, Bahujhollary.
 8. Sh.Matu Ram S/o Sh.Desh Ram R/o Vill.&P.O. Sehlenga, Tehsil Matanhail, Jhajjar.
- For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 693 of 2013
Date of Institution	15.01.2013
Date of Hearing	18.04.2013
Date of Order	24.04.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Matu Ram S/o Sh. Desh Ram R/o Vill. & P.O. Sehlenga, Tehsil Matanhail, Jhajjar regarding Tubewell Connction.

.....Complainant/Petitioner

Vs

- (1) XEN/ Operation, Division, UHBVN, Beri.
- (2) SDO/Op, Sub-Divn., UHBVN, Bahujhollary.

.....Respondents.

Appearance:-

For Complainant:

None

For the Respondent:

Manish Kumar SDO, Bahujhaollary.

ORDER

The complainant of Sh. Matu Ram S/o Sh. Desh Ram R/o Vill. & P.O. Sehlena, Tehsil Matanhail, Jhajjar, applied for Tubewell Connection on 03.12.2008 under SDO S/divn, Bahujhollary, and Forum has the jurisdiction to hear this complaint.

The Complainant pleaded that he applied for a Tubewell Connection on 03.12.2008. Rs.20000/ for T/F were deposited on 11-6-2009 and Rs. 24300/- toward span charges, meter security and inspection fees were deposited on 18-2-10 but the connection has not been released so far. His ten acre land is lying unused and he is suffering financial loss. The department is delaying the release of connection even after full payment so where the farmer is to go. The complainant wants that his connection be released at the earliest possible. The department told him to go for self-execution scheme for which lot of money has to be spent further.

The complaint was received in the office of the Forum on 15.01.13. The forum considered the facts and found the petition feasible for acceptance and the same was got admitted. Notice of motion dated 24.01.2013 asking the complainant to submit his complaint duly supported by attested affidavit and the respondent was asked to submit the version/reply duly supported with attested affidavit from Notary Public/Oath Commissioner.

The version was not received in time so the matter was taken up for hearing and summons were issued to both the parties to attend the hearing fixed on 13.02.2013, 01.03.2013, 29.03.13, 18.04.2013 at Rohtak neither complainant nor respondent attended any of the hearing. The respondent submitted the version on 18.04.2013 that process of Tendering and issuing of Work Order for release of Tubewell Connection to the complainant is in process and his connection will be released after the allotment of work to the contractor in near future.

The forum considered the facts and decides that the connection be released within 30 days after allotment of Work order. The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 24/4/2013.

The compliance of the order be informed within 15 days of receipt of the order.


(Anurag Nanchahal)
Member II


(Rajbir Singh)
Member-I