



## CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-692/13

To

The CMD,  
UHBVN, Panchkula.

Memo No. Ch- 23 /UH/CGRF-692

Dated: 30/04/13.

**Subject: - Order in respect of complaint of Sh. Bhagwan Singh.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Member-I,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial, UHBVN, Panchkula.
4. SE/ 'OP' Circle UHBVN, Jhajjar.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP, City Division, UHBVN, Beri with a copy of order.
7. SDO/OP, City Sub Divn, UHBVN, Bhaujollary.
8. Sh. Bhagwan Singh S/o Lt. Sh. Anti Ram, R/o Vill. & P.O. Sehlanga Tehsil Matanhail, Jhajjar.

For information & further necessary action with respect to order of Forum (copy enclosed).



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Room No.317, IInd Floor, Shakti Bhawan, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Complaint No. UH/CGRF - 692 of 2013  
Date of Institution 15.01.13  
Date of Hearing 18.04.13  
Date of Order 25.04.13

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Bhagwan Singh S/o Lt. Sh. Anti Ram, R/o Vill and P.O. Sehlanga Tehsil Matanhail, Distt. Jhajjar regarding non release of tubewell connection.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Beri
- (2) SDO, Op Sub-Division, UHBVN, Matanhail

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Sh. Manish Kumar, SDO, Op Sub-Division, UHBVN, Bahu

ORDER

The complainant Sh. Bhagwan Singh S/o Late Sh Anti Ram is R/o Vill Sehlanga, Jhajjar. The area falls under the jurisdiction of Op. Sub-Division, UHBVN, ~~Matankhal~~<sup>Balejhenary</sup> and the Forum has the jurisdiction to try this suit.

It has been pleaded by the complainant that he applied for tubewell connection and deposited security on 22.06.06. It has been submitted further that he had deposited an amount of Rs.20000 and Rs.52300 on 03.01.08 and 22.09.10 on account of transformer and cost of 7 spans respectively. The connection has not been released so far. The complainant has pleaded before the Forum that connection may be released to him without any further delay.

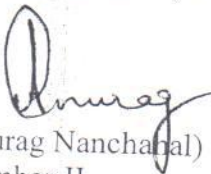
The application of the petitioner was received in this office of the Forum on 15.01.13. The Forum considered the facts and found the petition feasible of acceptance. Accordingly notice of motion dated 31.01.13 was issued to the respondents to submit their version.

Respondent SDO submitted his version dated NIL stating that the process of tendering and issuing of work order for release of AP Connection are in process as intimated by the higher authorities and the above connections will be released as soon as possible.

The Forum, after considering the facts and evidence in details decides that the SDO shall release the connection within a period of 3 months from the Forum's order after following the laid down procedure of the Nigam.

The complaint is disposed off without any cost on either side. The file be consigned to the office record.

The order is signed and issued by the Consumer Grievances Redressal Forum on 20.04.2013.

  
(Anurag Nanchahal)  
Member-II

  
(Rajbir Singh)  
Member-I