



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-691/13

To

The CMD,
UHBVN, Panchkula.

Memo No. Ch- 29 /UH/CGRF-691

Dated: 30/04/13.

Subject: - Order in respect of complaint of Sh. Subhash.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. CGM/Commercial, UHBVN, Panchkula.
4. SE/ 'OP' Circle UHBVN, Jhajjar.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP, City Division, UHBVN, Jhajjar with a copy of order.
7. SDO/OP, Sub Divn, UHBVN, Machhroli.
8. Sh. Subhsh S/o Sh. Bhagwan Singh, R/o Vill. Kehari, Tehsil & Distt. Jhajjar.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Complaint No.	UH/CGRF - 691 of 2013
Date of Institution	15.01.2013
Date of Hearing	18.04.2013
Date of Order	25.04.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Subhash s/o Sh. Bhagwan Singh Village Kehari, Tehsil and District Jhajjar regarding non-release of tubewell connection.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Jhajjar.
- (2) SDO, City Sub-Divn. , UHBVN, Machhroli.

.....Respondents

Appearance:-

For Complainant:

Sunil and Subhash

For the Respondent:

None

ORDER

The complainant Sh. Subhash s/o Sh. Bhagwan Singh R/O village Kehari, Tehsil and District Jhajjar has applied for a tube-well connection under Sub-Divn. , UHBVN, Machhroli and the Forum has the jurisdiction to try this complainant.

It has been pleaded by the complainant that he applied for tube-well connection and deposited Rs.20000, Rs.14000 and Rs.17350 on 02.12.2009, 16.06.10 and 23.08.11 on this account. The connection has not been released thus far. The complainant has pleaded before the forum that connection may be released to him without any further delay.

The complaint was received in this office of the Forum on 15.01.2013. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 24.01.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version.

Summons were issued to both the parties for hearing on 18.04.13. The complainant was present but the respondent SDO absented. In a similar case No.692 of 2013, it was intimated that the process of tendering and issue of work order for release of AP Connection is in process.

The Forum considered the facts and decides that the SDO shall get the connection released within a period of three months from the date of Forum's order after following the laid out procedure of the Nigam.

The complaint is disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 25.04.2013.


(Anurag Nanchahal)
Member-II


(Rajbir Singh)
Member-I