



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-689/13

To

The CMD,
UHBVN, Panchkula.

Memo No. Ch- 22 /UH/CGRF-689

Dated: 30/4/13.

Subject: - Order in respect of complaint of Smt. Phool Pati

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Member-I,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
 2. CE/OP, UHBVN, Rohtak.
 3. SE/ 'OP' Circle UHBVN, Jhajjar.
 4. CGM/Commercial UHBVN, Panchkula.
 5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
 6. XEN/Op, Division, UHBVN, Jhajjar, with a copy of order.
 7. SDO/Op, Sub-Divn., UHBVN, Machhroli..
 8. Smt. Phool Pati W/o Sh. Dhajja Ram R/o Vill. Kahari, Tehsil & Distt. Jhajjar.
- For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 689 of 2013
Date of Institution	15.01.2013
Date of Hearing	18.04.2013
Date of Order	24.04.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Smt. Phool Pati W/o Sh. Dhajja Ram R/o Vill. Kahari, Tehsil & Distt. Jhajjar, regarding Tubewell Connction.

.....Complainant/Petitioner

Vs

- (1) XEN/ Operation, Division, UHBVN, Jhajjar.
- (2) SDO/Op, Sub-Divn., UHBVN, Machhroli.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

None

ORDER

The complainant Smt. Phool Pati W/o Sh. Dhajja Ram R/o Vill. Kahari, Tehsil & Distt. Jhajjar, applied for a Tubewell Connection under SDO/OP, S/divn, UHBVN, Machhroli, and Forum has the jurisdiction to hear this complaint.

The Complainant pleaded that she applied for a New Tubewell Connection since long time and also deposited Rs. 10000/- towards new scheme since one year back. She is disappointed due to non release of Tubewell Connection and wants that her tubewell connection be got released immediately. She is waiting for release of tubewell connection since 2008.

The complaint was received in the office of the Forum on 15.01.13. The forum considered the facts and found the petition feasible for acceptance and the same was got admitted. Accordingly, notice of motion dated 24.01.2013 issued to both the parties asking the complainant to submit the affidavit in original duly attested from Notary Public/Oath Commissioner which is mandatory as per HERC guidelines and asking the respondent to submit the version/reply duly supported with attested affidavit from Notary Public/Oath Commissioner.

The complainant did not submit the affidavit and also the respondent did not submit version/reply. Summons issued to both the parties for hearing fixed on 13.02.13, 01.03.13, 29.03.13 & 18.04.13 at Rohtak. But neither the complainant or respondent attended any of the hearing fixed nor supplied any request for absence on the hearing dates.

The forum considered the facts and decides that the connection be released within 15 days. The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 24/4/2013.

The compliance of the order be informed within 15 days of receipt of the order.


(Anurag Nanchahal)
Member II


(Rajbir Singh)
Member-I