



## CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-686/13

To

The Managing Director,  
UHBVN. Panchkula.


Memo No. Ch- 22/UH/CGRF-686

Dated: 29.3.13

**Subject: - Order in respect of complaint of Sh. Jai Parkash Gupta, President D.R. Roller Flour (P) Ltd regarding billing problem.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. CGM/Commercial, UHBVN, Panchkula
4. SE/ 'OP' Circle UHBVN, Karnal.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP City Division, UHBVN, Karnal with a copy of order.
7. SDO/OP, S/Division, Model Town, UHBVN, Karnal.
8. Sh. Jai Parkash Gupta, President, D.R. Roller Flour Mills (P) Ltd., (Now D.R. Foods Ltd.), 118/7, KM Stone, G.T. Road, Karnal.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF – 686 of 2013  
Date of Institution 09.01.2013  
Date of Hearing 14.03.2013  
Date of Order 19.03.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. D.C.Aggarwal, Member-II.

In the matter of complaint of Sh. Jai Parkash Gupta, President DR Roller Flour Mills 118/7 KM stone, GT Road Karnal regarding billing problem.

.....Complainant

Vs

- (1) XEN, Op City Division, UHBVN, Karnal.
- (2) SDO, Op Sub-Division, Model Town, UHBVN, Karnal.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Sh. Pardeep Kumar, SDO, Op Sub-Division, Model Town, UHBVN, Karnal.



ORDER

The complainant Sh. Jai Parkash Gupta, President DR Roller Flour Mills 118/7 KM stone, GT Road Karnal has got an electric connection bearing A/c No. LS-50 under Op Sub-Division, Model Town, UHBVN, Karnal and the Forum has the jurisdiction to hear this complaint.

It has been pleaded by the complainant that they got their case settled in Court as per the scheme announced by the UHBVN vide SC No- U-39/2012 dt 6.12.12. During settlement of the accounts officials of the sub-division issued bill of Rs. 39449/- plus surcharge 169257/-. It is surprising that the said bill is shown as pending since 2002 and deptt never raised the demand / issued the bill. Now they have requested the SDO to settle the said bill as per the scheme U-39/2012 and offered to pay interest @ 12% simple interest.

The application of the petitioner was received in this office of the Forum on 3.1.13. The Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 11.1.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version.

Since the respondent did not submit the version in time, the matter was taken up for hearing and Summons were issued for hearing on 29.1.13, 12.2.13 and 14.3.13. The complainant did not attend the proceedings on 12.2.13 and 14.3.13.

The respondent submitted the version dated 22.2.13 stating that the same matter is running in the Civil Court of Sh. Manglesh Kumar Chaudhary, Civil Judge, Karnal and the next date of hearing is 28.2.13. He submitted a copy of the Summons issued by the Civil Court on 15.1.12 in the matter.

The complainant vide his memo dated 9.3.13 has submitted that he wants to take back his complaint and do not want to pursue the case further.

The Forum considered the facts and observed that since the complainant has withdrawn his complaint, no action is required in the matter.

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**Complaint No. 686 of 2012**

The complaint is hereby disposed of without any cost on either side. File be  
consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on  
19.03.2013.

The compliance of the order be informed to the Forum with fifteen days from  
the date of receipt of the Order.

  
(D.C. Aggarwal)  
Member-II

  
(Rajbir Singh)  
Member-I

