



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-677/12

To

The Managing Director,  
UHBVN, Panchkula.

Memo No. Ch- 15 /UH/CGRF-677

Dated: 26/2/2013

**Subject: - Order in respect of complaint of Smt. Suman Lata regarding non replacement of defective meter.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. SE/ 'OP' Circle UHBVN, Kaithal.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Kaithal with a copy of order.
7. SDO/OP, Sub-Division No. 1, UHBVN, Kaithal.
8. Smt. Suman Lata w/o Late Sh. Suresh Kumar Bhalla, R/o H. No. 837, Sector-19-II, HUDA, Kaithal.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF – 677 of 2012  
Date of Institution 31.12.2012  
Date of Hearing 18.02.2013  
Date of Order 26.02.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. D.C. Aggarwal, Member-II.

In the matter of complaint of Smt. Suman Lata w/o Sh. Suresh Kumar Bhalla  
HNo- 837 sector-19-II, Kaithal regarding non replacement of defective meter.

.....Complainant

Vs

- (1) XEN, Op Division, UHBVN, Kaithal.
- (2) SDO, Op Sub-Division No-I, UHBVN, Kaithal.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Sh. Sukhwinder Singh SDO, Op Sub-Division No-I, UHBVN, Kaithal.



**ORDER**

The complainant Smt. Suman Lata w/o Sh. Suresh Kumar Bhalla HNo- 837 sector-19-II, Kaithal has got an electric connection bearing A/c No. KC-13/0947 DS under SDO, Op Sub-Division No-I, UHBVN, Kaithal and the Forum has the jurisdiction to hear this complaint.

It has been pleaded by the complainant that of late, suddenly the electric meter became defective and ceased to function. She immediately put an application for replacement of the meter. The meter was checked by the Nigam officials who corroborated the facts explicated in her complaint. But even after a span of more than two months the defective meter has not been replaced. She has pleaded that the new meter may be installed.

The application dt 5.12.12 of the petitioner was received in this office of the Forum on 13.12.12. The Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 01.01.13 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version.

Summon were issued for hearing on 12.2.13 and 18.2.13. The respondent SDO submitted the version dated 16.2.13 stating that the meter of the complainant had since been replaced vide MCO No- 70/45 dt 8.10.12 effected / installed on 15.12.12. So the present complaint becomes infructuous and same may be dismissed. The complainant did not attend on any of the date of hearing.

The Forum considered the facts and observed that the grievance of the complainant has since been redressed so no further action is required. The complaint is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 26.02.2013.

  
(D.C. Aggarwal)  
Member-II

  
(Rajbir Singh)  
Member-I

