



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-673/12

To

The CMD,  
UHBVN. Panchkula.

Memo No. Ch- 99 /UH/CGRF-673

Dated: 30/04/13.

Subject: - Order in respect of complaint of Sh. Rakesh Yadav.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Member-I,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
  2. CE/OP, UHBVN, Rohtak.
  3. SE/ 'OP' Circle UHBVN, Sonapat.
  4. CGM/Commercial UHBVN, Panchkula.
  5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
  6. XEN/Sub Urban Division, UHBVN, Sonapat with a copy of order.
  7. SDO/Op, City, Sub-Divn., UHBVN, Sonapat.
  8. M/s Divayanshu Yadav Foudndation, Sh.Rakesh K. Yadav (Chairman), B.R Niketan, Ganaur-Kheri Gujjar, Road, 1.5 KMS from Ganaur Railway Stn., Ganaur, Sonapat.
- For information & further necessary action with respect to order of Forum (copy enclosed).



## CONSUMER GRIEVANCES REDRESSAL FORUM

### Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

---

Complaint No.	UH/CGRF - 673 of 2012
Date of Institution	28.12.2012
Date of Hearing	18.04.2013
Date of Order	24.04.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of Sh. Rakesh Kumar Yadav, Chairman of Divayanshu Yadav foundation, sonipat.

.....Complainant/Petitioner

Vs

- (1) XEN/ Sub Urban Division, UHBVN, Sonipat.
- (2) SDO/Op, City, Sub-Divn. No.1, UHBVN, Ganaur.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

None

## ORDER

The complainant of Sh. Rakesh Kumar Yadav, Chairman of Divayanshu Yadav foundation, Kheri Gujjan Road, 1.5 KMS from Ganaur, Railway station, Ganaur, Sonipat has applied for NDS connection from urban feeder under SDO City Sub divn, Ganaur, and the forum has the jurisdiction to hear this complaint.

It has been pleaded by the complainant that he applied NDS connection on 28.09.11 at Ganaur submitted all the papers and was eligible for NDS connection until 18.05.12 when Sh. S.K. Ahuja Xen, Shifted their case from Ganaur Urban Feeder to Rural DS domestic feeder for reason best known to him. The complainant wants his ND connection released from 11 KV Urban Feeder Ganaur.

The complaint was received in the office of the Forum on 28.12.12. The forum considered the facts and found the petition feasible for acceptance and the same was got admitted. Accordingly, notice of motion dated 01.01.2013 was issued to both the parties asking the complainant to submit an affidavit which is mandatory as per the HERC guidelines and asking respondent to submit his version/reply duly supported with attested affidavit from notary public/oath commissioner.

The version/reply submitted by the respondent on 25.01.2013 stating that the complainant applied for NDS connection on dated 28.09.2011 vide A&A No. 46177 for 30 KW in the office of SDO/City, Sub divn., UHBVN Ganaur and the premises of the complainant is 1.5 KM from the 11 KV Urban Feeder and 2 KM from Rural Domestic Feeder. The premises of the complainant falls outside the Municipal limit The SDO city Sub Division Ganaur prepared the estimate from 11 kV urban feeder Ganaur and the same was sent to Xen Suburban Sonapat several time but it was returned back all the times. In the meanwhile Secretary MC Ganaur on the request vide memo no 902 dated 12.04.12 reported that the premises of the complainant is outside the municipal limit. The consumer case was transferred to SDO Suburban Sub Division Ganaur. The SDO suburban sub division prepared the estimate for release of connection from rural domestic feeder and sent the demand notice which was not complied with by the complainant. The complainant wants the connection from urban feeder which requires to be sanctioned by Director 'OP' Panchkula on submission of requisite documents by the complainant. The case was submitted to the Xen S/U divn., Sonapat on 12.12.12 and the case was sent to



SE/OP/circle, Sonapat by the Xen Suburban Divn., Sonapat vide memo no ch 235/EA-2 dated 14.12.12 and the case is under process for release of connection from urban feeder. The connection will be released from urban feeder after receipt of approval from the competent authorities and fulfillment of condition by the complainant as per sales instruction 21/2011, 18/2012.

The hearing in the case was fixed on 13.02.13, 01.03.13, 25.03.13, 18.04.13 at Rohtak. The complainant attended on 01.03.13, 25.03.13. The respondent attended 25.03.13. On 04.04.13 & 18.04.13 neither complainant nor respondent attended. The respondent again submitted on 25.03.13 that the case has been submitted for release of connection from the urban feeder and will be released after approval of competent authority as well as fulfillment of conditions by the complainant.

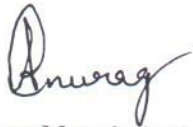
The forum considered the facts and observed that the grievances of the complainant that his connection be got released from Urban feeder only not from the Rural Domestic Feeder has been considered subject to approval of the competent authority and will be released after approval of the same & after fulfillment of conditions by the complainant.

The Respondent is directed to release the connection within 30 days of compliance as above.

The complaint is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 24/4/2013.

The compliance of the order be informed within 15 days of receipt of the order.



(Anurag Nanchahal)  
Member II



(Rajbir Singh)  
Member-I